



# NAIROBI CITY WATER & SEWERAGE COMPANY LTD.

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## **PRESS RELEASE** **STATUS OF WATER SUPPLY TO THE CITY**

The newly appointed Nairobi City Water and Sewerage Company Ltd Board Chair, Leonard Munyao Kamba, has reassured all the city residents of reliable supply of water within the city even as the utility grapple with service delivery challenges.

The Board of Directors today the 30<sup>th</sup> of November 2019 visited Kayole, Matopeni area to analyze and understand the challenges in the region.

He also gave a stern warning to water cartels, "The Company is continuously carrying out crackdowns throughout the county and as for the case reported in Matopeni, kayole, we will also be moving in to catch up with the thieves. We are hence confirming of there being cartels but not aware of the involvement of our staff. We however wish to remind them that such activities are against the law and prosecutable under the Water Act 2016. If you are one of them, kindly visit any of our nearest offices to have your services registered and regularized and in supporting the Company efforts, we appeal to our consumers to use the available water sparingly and to report any irregularities," he said.

The flow into certain City estates and particularly the Eastlands areas is affected by the different water supply challenges encountered during the Company's operations. This include; Nairobi Water demand is 790,000 m<sup>3</sup> against the installed production capacity of 525,000 m<sup>3</sup>/day, leakages due to old infrastructure and pipe interference, illegal connections, vandalism and catchment degradation among others.

In view of the foregoing it has become necessary for NCWSC to sensitize the public on the equitable distribution program that is posted on the Company website. The distribution program enables the company to ration the available water in the reservoirs in order to sustain water supply to the City. Rationing of water in storage reservoirs is a practice done in many cities of the world. NCWSC will be reviewing the situation on need basis and give distribution updates to the public accordingly. As a long-term solution to the water shortage and to meet the ever growing demand, the utility is banking on Implementation of Northern Collector Tunnel (NCT) that will inject an additional 140,000 m<sup>3</sup>/day to the city by 2020 and Karimeno dam which is anticipated to produce 230,000 m<sup>3</sup>/day. Other measures include renewal & upgrade of old water supply infrastructure, encourage rainwater harvesting, reduction of Non-Revenue Water as well as catchment protection.

Water that has been produced and is "lost" before it reaches the customer is what we refer to as non-revenue Water (NRW). Losses can be through physical losses eg. Leaks or apparent losses (for example through theft). Water theft has been a major challenge to the Company through cartels and individuals who decide to consume our water through illegal connections.

The chairman also addressed the staff and urged them to be committed to their work. "I urge you to work as a team for us to realize our mandate as a Company. With your efforts we shall meet and even supersede the expectations of our customer. Water provision is critical." He said. Board members also present were the Vice Chair Lillian Okumu, Mohamed Abdi Abdrahman, Emmah Mukuhi, Karen Nyamu, Michael Mumo and Timothy Muriuki. NCWSC Ag. Managing Director Eng. Nahason Muguna was also present.

**ENDS**  
**CORPORATE AFFAIRS DEPARTMENT**

### *Board of Directors:*

*L.M. Kamba (Chairman), B. L. Okumu (Vice-Chair), M. Kuruga, E. Mukuhi, T. Muriuki, K. Nyamu, M. Mumo, M.A Abdullahi, C. Kerich, L. Ole Morintat (OGW), M. Abdi, Eng. N. M. Muguna (Ag. Managing Director)*