Dear Customers

As you are aware, we started experiencing severe water shortage on 7th May 2020 due to the damage that occurred to the Sasumua Dam- Kabete Transmission line. This was due to a massive landslide at the Karemenu River Valley in the Aberdare Ranges.

We immediately dispatched our engineering teams to plan for an Emergency Repair solution so as to restore water supply to Nairobi at the earliest possible moment.

Works commenced on 9th May 2020 beginning with roadwork repairs to the site and survey work. It is important to note that due to the heavy rains the road was severely damaged and one of the bridges to that area had also been damaged. This heavily impaired access to the site. The terrain where the reconnection works were being carried out was also very rough and steep. Transportation of pipes and other materials to the site was done by farm tractors.

Despite all these impediments we are glad to inform you that the Emergency repair works are now complete and water from Sasumua Dam is now fully reinstated.

I wish to thank our staff for working round the clock in those difficult conditions to achieve the restoration. I also would like to thank the Athi Water Works Development Agency whose contractor is still on site working on a permanent solution to avert future damages due to landslides.

Meanwhile our transmission team will now embark on equitable distribution of the available water.

I wish to also assure you that we are engaging all the relevant Government Agencies to work on increasing the water supply and treatment capacity from the current 525,600 cubic meters per day to the required 810,000 cubic metres per day.

Thank you.

Beryl Okumu Odinga
CHAIRMAN OF THE BOARD OF DIRECTORS