



Nairobi City Water & Sewerage Company Ltd.

Improving Reliability

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...Improving Reliability

REPLACEMENT OF OLD WATER METERS

The Nairobi City Water and Sewerage Company Limited would like to inform its esteemed customers of an ongoing exercise to replace old water meters within Nairobi County.

This exercise is in line with the Company's policy to ensure that all water meters aged 10 years and above are replaced to ensure our customers get accurate bills, reduce un-accounted water as well as enhancing service delivery.

It is in this regard that the Company requests for your cooperation and facilitation of access to metered premises for smooth running of the exercise. The replacement of meters will be done by NCWSC staff identifiable with a staff ID which can be verified by dialing *888# option **Tambua**.



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