



WATER NEWS update

MARSEILLE TEAM PAYS NCWSC BENCHMARKING VISIT



MD, Eng. Gichuki, Edourard Rouanet, Catherine Legarde & Corporate Affairs Manager Mbaruku Vyakweli at the Company Headquarters during the visit.

NCWSC recently played host to delegates from Société des Eaux de Marseille, France for a benchmarking tour on various operations. Société des Eaux de Marseille is a French water distribution company in Marseille and sixty districts throughout Provence. It is a subsidiary of Veolia.

Edourard Rouanet and Catherine Legarde first paid a courtesy call to the Managing Director who received them and took them through the Company profile and its operations.

They were also taken through the distribution network, Non-Revenue Water, Corporate Social Responsibility (CSR) and Customer Care Services. They toured Ndakaini Dam and Ngethu Treatment Plant.



Thika Dam Coordinator, Job Kihamba gives the team a tour around the facility.

NCWSC PARTICIPATES IN INTERNATIONAL SYMPOSIUM

The Company recently participated in an international symposium on sustainable water and wastewater management at UNEP. The event organized by UNDP was attended by a delegation from Shenzhen Zhongrun Water Industry Technology Development Company, Wuxi Wangsheng Machinery Works, Tongji Institute of Environment for Sustainable Development and Guangxi Bossco Environmental Protection Technology among others, all from the People's Republic of China.

NCWSC officials led by the Commercial Director, Eng. Stephen Mbugua who represented the Managing Director, Dr. George Muchai, Nicholas Nyandiko and Production Manager Philip Githinji made presentations during the forum. The group was then taken for a field tour to Ndakaini Dam and Ng'ethu Treatment Plant respectively where they were taken through the water production processes by Dam Coordinator Job Kihamba and Production Manager Philip Githinji respectively.



Participants of the symposium pose for a group photo at the UNEP offices.

YOUNG WATER PROFESSIONALS TAKE PART IN MASS DISCONNECTION EXERCISE

Young Water Professionals recently attended an event in Northern Region, Zone 1, Marurui area in support of the Company in realization of the Finance Rapid Results Initiative (RRI) target of 900 million. The activities consisted of mass disconnection and data clean up where over 400,000 Kenyan Shillings was collected.

The event was graced by Young Water Professionals Patron and Internal Audit Director Mr. Griffins Songole and Northern Regional manager Jane Mumbi.

COMPANY TO TRANSIT FROM ISO 9001:2008 to ISO 9001:2015

The Company recently convened a workshop to deliberate transition from ISO 9001:2008 to ISO 9001:2015.

The key highlights of the five-day forum were: ISO 9001:2015 emphasis on risk base thinking, role of top management in the new standard and alignment of the strategic decisions of the Company to the ISO 9001:2015 requirements.

Redemta Cherotich, a facilitator from National Quality Institute urged the top management to take the lead in adoption and implementation as outlined in the new standard.

The ISO Manager Eng. Maunda called on respective directorates to ensure that nonconformities and observations that arose during the 1st and 2nd certification body -Kenya Bureau of Standards (KEBS) surveillance audits in January and February this year were conclusively addressed.

The event was attended by the directors, regional managers and the ISO department.



A facilitator addresses staff during the forum held at Machakos County.

FIVE STAFF AWARDED SCHOLARSHIPS

Five staff from NCWSC have been awarded scholarships to study in two foreign institutions.

Leah Njoroge (Billing and Meter Reading Coordinator), Fridah Mwarania (Credit Control Assistant) and Elisha Ochieng (Electrical Assistant) will pursue Masters Degrees in Environmental Management and Sustainable Development at the College of Environmental Science and Engineering in China.

Christa Yamo (Management Trainee-Civil Engineering and John Chege (Community Development Officer) are in Israel for a one-month training on urbanization challenges, slum upgrading and migration to the city organized by Israel Agency for International Development Cooperation (MASHAV).

NCWSC PARTNERS WITH ERICSSON & UN-HABITAT



Elizabeth Wambui (right) is interviewed by Ericsson team at Mathare Mashimoni.

NCWSC in collaboration with Ericsson and UN-Habitat are engaging in a research that explores the use of ICTs products and solutions in monitoring water infrastructure in combination with a crowd sourced maintenance model to improve water supply management..

The technology referred to as Smart Water Management provides a holistic approach to urban development through inclusion of vital dimensions such as quality of life, social inclusion and environmental sustainability.

During her interview with Ericsson team, Elizabeth Wambui, Technical Assistant to the Managing Director, expressed her absolute optimism in stating that the technology will support Nairobi Water & Sewerage Company in managing water provision in the Informal Settlement and achieve sustainable development goal which is to make cities and human settlements inclusive, safe, resilient and sustainable .



Staff interact with residents of Mathare Mashimoni.



Young Water Professionals during the mass disconnection and data clean up in Northern Region.



Ng'ethu Water Treatment Plant staff pose for a photo with delegates from Société des Eaux de Marseille.



MD Eng. Philip Gichuki receives a trophy won by the Company from Human Resource Manager Rose Kariuki during the 13th Annual General Meeting for County Pension Fund .



Participants of the International Symposium at Thika Dam.



Participants of the International Symposium pose for a photo at Ng'ethu Water Treatment Plant during the tour of NCWSC installation sites.



Participants of the International Symposium at Thika Dam during their tour of the Company installation sites.