

WATER NEWS UPDATE



NCWSC PARTICIPATES IN WASPA CONFERENCE

- This is the third WASPA conference
- The conference is held every two years, about 800 delegates were in attendance from across the water sector



Deputy President Hon. William Ruto listens as NCWSC Ag. Managing Eng. Nahason Muguna (4th Right) explains to him how Non-Revenue Water equipment work when he toured NCWSC exhibition stand. Looking on are: Water and Sanitation CS Simon Cheluhgui (in red tie), Water PS Joseph Irungu (far Left) and Corporate Affairs Manager Mbaruku Vyakweli (far right).

The Ministry of Water and Sanitation and the Council of Governors recently convened 3rd annual Water Services Providers Association (WASPA) conference at Kenyatta International Convention Centre, Nairobi, Kenya.

The main objective of the three-day event was to engage all water sector players to contribute meaningfully towards unlocking their potential in making the world a water secure using their comparative advantage within the water space.

Deputy President Hon. William Ruto, while presiding over the opening ceremony, underscored the critical role of water and sanitation to the attainment of Government development targets. "Water is a

catalyst and an enabler for realization of the Government's big four agenda, Vision 2030 as well as fulfillment of the constitutional provision on access to water and sanitation as a matter of right." He said. The DP also decried the high levels of Non-Revenue Water nationally standing at 42%.

"Water Services Providers, National and County Governments needs to plan to reduce the high levels of Non-Revenue Water to acceptable levels way below 20% for effective sector performance." He added.

Water and Sanitation Cabinet Secretary Simon Chelugui

said water is increasingly taking center-stage on matters development despite factors such as population and climate change putting pressure on its availability and access.

"Water has increasingly been recognized as the key factor underlying sustainability and security of Kenyan development. Water is not only an input material in development, but a scarce and strategic resource for economic growth and sustainability" said the Cs.

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WASPA Chairman Eng. David Ng'ang'a said water and sanitation services delivery is at the heart of the institution for socio-economic prosperity.

"Providing quality water for all, access of services to low income areas, Non-Revenue Water management, as well as heightened adoption of innovations are some of the strategic directions we have boldly embarked on." He said.

WASPA was established and registered in November 2002 under the Societies Act (Cap 108), laws of Kenya as the premier umbrella body of all Water Services Providers (WSPs) to manage water and sanitation services in the country. The conference was held on 8th—10th May at the Kenyatta International Convention Center. This was the third conference hosted by WASPA every two years.



Seth Amollo of Non-Revenue Water Department demonstrates to a guest how leak detection machine works when he toured NCWSC stand during the 3rd Water Services Providers Association conference held at KICC, Nairobi.

NCWSC AMONG TOP PRESENTERS AT WASPA CONFERENCE

In the recently concluded WASPA conference, NCWSC presented a total of eight presentations. The presentations were under the following topics: Accelerating achievement of Sustainable Development Goal target 6 by improving efficiencies among water service providers in Kenya by Mbutu Mwaura, social auditing and corporate sustainability in water companies in Kenya by Chrispine Adero and sustainable development of Ruai waste water treatment plant by Kelvin Migwi

Young Water Professionals– Nairobi Water Chapter hosted a Young Water Professional session at the conference. In the session, YWP members from across the company did presentations on: the role of the youth in unlocking potentials for a water secure world by , assessing the impact of success to clean water and sanitation on basic education by Patrick Mwangi, assessing the financial sustainability of rural water by Kevin Mwangi, role of county governments in water resource management by Hamred Chungani and lastly, social media management; a case study of NCWSC by Zainab Hassan & Tonui Kipkurui. The session was moderated by Hamred Chungani.



Planning, Monitoring & Evaluation Manager Mbutu Mwaura presents a paper on: Accelerating achievement of Sustainable Development Goal target 6 by improving efficiencies among water service providers in Kenya on behalf of the NCWSC Ag. Managing Director Eng. Nahason Muguna



Zainab Hassan and Tonui Kipkurui during their presentation on Social Media Management, a case study of NCWSC the YWP session at the 3rd WASPA conference

From the Sports Desk



Badminton team representative hands over the Trophy to Ag. Director Human Resources & Admin, Monica Tuli. The team won the recently held East Africa Corporate Event at Ruaraka Sports Club, Nairobi



Patrick Mwangi (standing) during his presentation at the YWP session at the 3rd WASPA conference

FRIENDS OF RUIRU DAM IN TREE PLANTING DRIVE



Ag. Environment and Compliance Manager Felix Lukwa (2nd Left) and Ruiru Dam Coordinator Benedicto Khisa (in green cap) joins participates

The Company in conjunction with Friends of Ruiru Dam (FORD) undertook a tree planting exercise at Ruiru Dam on Saturday, 18th May 2018. A total of 250 bamboo seedlings donated by Kenya Forest Service and Kenya Forest Research Institute were planted.

Friends of Ruiru Dam (FORD Vice Chairperson Dr. Jane W. Njuru said the tree planting initiative is informed by the efforts to drive the environmental conservation agenda for the catchment.. "We are here today to plant bamboo trees because we believe it is the right species for conservation. Bamboo is also known to grow fast and has several products that can be commercialized."

NCWSC Ag. Managing Director Eng. Nahason Muguna (Represented by Ag. Environment & Compliance Manag-

er Felix Lukwa) lauded the initiative of the FORD. "We have a collective responsibility to ensure that the catchment areas are restored and that we promote sustainable programs such as this noble exercise we have today to safeguard our ecosystems." He said.

The stakeholders who took part in the tree planting activity include: Kenya Forest Service, Kenya Forest Research Institute and Elsamere. The stakeholders lauded the Company for the efforts it has under-taken to conserve the catchment over the years through Corporate Social Responsibility.



Ruiru Dam Coordinator, Benedicto Khisa (front, in green hat) and participants pose for a photo right before commencing the tree planting exercise

From the ICT Desk

Top 10 Tips for Password Security



Know your guidelines

Your organization has its own policies for password security. Know them and push them to the limits! If they allow passwords of 8-20 characters, always make it 20.



Longer is better

New research says longer passwords are harder to guess. "Wine" is short; "1998dontdrinkwinewithbadchee\$e-2002worstweddingEVER" is long.

Uncommon sense

Substitute uncommon words for common ones. Try to avoid words found in dictionaries, if possible.



Think phrases, not words

A space is just another character in a string, so long phrases with spaces are effectively single unsearchable words. A phrase like "dinosaurs don't dance disco" is unique and memorable!



Choose something only you know

Think of something that makes sense only to you. This could be a private joke, a childhood nickname or an association only you would make.



Don't write it down

Put down the Post-Its! Choose a password you can remember without writing it down. If you absolutely have to write some down, write down a hint that would only make sense to you.

Don't repeat

Don't reuse passwords. If you've already used a password for another account, or used it previously for the same account, invent a new password.



Never share passwords

Passwords are like toothbrushes. Change them regularly and never share them with anyone!



If it hasn't worked before ...

Know your common passwords. "Password1," "123456," "admin" and "qwerty" are all common passwords that hackers will always guess.



Don't use common substitutions

It's become common practice to replace letters with similar-looking numbers and symbols. These are known substitutions and will not help make a password stronger.

ANNOUNCEMENT FROM FINANCE REVENUE DEPARTMENT



Nairobi City Water & Sewerage Company Ltd.

Improving Reliability

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Improving Reliability

NOTICE TO CUSTOMERS

TERMINATION OF CASH COLLECTION SERVICES

NCWSC wishes to notify our esteemed customers that we shall cease offering cash collection services within our banking halls with effect from **1st July 2019**.

However, our banking halls will continue receiving payments in form of cheques and through use of credit/debit cards.

Customers are advised to continue settling their water bills and payments for other services through NCWSC contracted agencies listed below;

- * Co-operative, Barclays, Sidian, Equity Bank, Citibank, NIC Bank and Diamond Trust Bank
- * Mpesa Paybill No 444400
- * Airtel Money

For further clarification & info, please contact any of our customer care outlets spread across the City.

Managing Director



NairobiWaterCompany



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