



NAIROBI CITY WATER & SEWERAGE COMPANY LTD.

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NCWSC/PO/LOC/01/2021/VOL.III/7191/BKK

24th September, 2021

ALL BIDDERS

To _____

Dear Sir,

RE: ADDENDUM NO. 3 - NCWSC/01/2021 - PROVISION OF ORACLE DATABASE LICENSES WITH SOFTWARE UPGRADE LICENCE & SUPPORT, ORACLE DIAGNOSTIC PACK, ORACLE TUNING PACK, INSTALLATION, CONFIGURATION AND MIGRATION.

Bidders are advised to take note of the changes below under annex 1:

Please note that the closing date still remains as **12:00noon, Friday 1st October, 2021.**



Benedict Kiema
Supply Chain Manager
For Managing Director

Board of Directors:

B.L.Okumu (Chairman), T.Muriuki (Vice-Chair), N.C.C. County Secretary, N.C.C. C.E.C.M. Finance & Economic Planning, N.C.C. C.O. Water, Sanitation & Energy, M.Kuruga, E. Mukuhi, L.M.Kamba, K. Nyamu,

M.A Abdullahi, Eng. N. M. Muguna (Managing Director)

ANNEX 1

S/No	Requested Clarification	Clarification
1	Is Nairobi Water currently on Oracle support for Oracle database 11.2.0.4 EE?	Once the tender is awarded, the support will be in place, for which NCWSC is engaging Oracle directly. Your focus should on the scope as requested on the tender document
2	Is Nairobi Water currently on Oracle support for EBS release 12.1.3?	Once the tender is awarded, the support will be in place, for which NCWSC is engaging Oracle directly and the company currently is implementing Oracle Supply Chain Management Release 12.2.
3	Kindly provide more clarification on the following hardware specifications listed in the document: a) The number of Servers in use & CPU's per Server. b) The number of Cores per CPU. c) What is the make or model of the CPUs in use?	Be guided by grand summary cost table.
4	What are the current pain areas and gaps that you have in the existing implementation?	As you are aware, Oracle database 11g and eBusiness suite R11 are no longer supported by Oracle. This means the organization has to upgrade to be in support and to take advantage of new features
5	Kindly provide further details about the existing customizations. Due to the extensive number of customizations, these would be highly essential.	These are available and will be provided to the winning bidder
6	Are design documents available for the existing customizations?	These are available and will be provided to the winning bidder
7	What are the business requirements for new add-ons to be included in the implementation of new features?	As you are aware, Oracle database 11g and eBusiness suite R11 are no longer supported by Oracle. This means the organization has to upgrade to be in support and to take advantage of new features