



NAIROBI CITY WATER & SEWERAGE COMPANY LTD.

KAMPALA RD, P. O. Box 30656-00100, Nairobi, Kenya

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NOTICE TO THE PUBLIC TO SUBMIT COMMENTS ON THE APPLICATION FOR RENEWAL OF OPERATING LICENSE BY NAIROBI CITY WATER AND SEWERAGE COMPANY LIMITED (NCWSC)

Water Act 2016

Section 139

Notice is given to the general public that:

Nairobi City Water and Sewerage Company Ltd (NCWSC) which provides water services by authority of a license issued by Water Services Regulatory Board (WASREB) has applied for the renewal of operating License. This is a requirement of Water Act 2016 for protection of consumer rights in licensing of Water Service Providers (WSPs). WASREB invites consumers of NCWSC services to a Public Consultation meeting on the services provided and proposals for service improvement.

Please note that due to the challenge posed by the COVID 19 Pandemic, the WSP will hold hybrid public consultation meetings; face to face meetings for few stakeholders and virtual meetings for the rest of the stakeholders as outlined below;

Water Service Provider	Venue		Day Date and Time
Nairobi City Water and Sewerage Company Ltd (NCWSC)	Physical meeting	Kenyatta International Conference Centre (KICC)	Tuesday, 11 th October 2022 10:00 am
	Virtual Meeting	NCWSC to provide links	

Participants should be seated by 9.00am. Personal identification of participants will be required. Members of the public in respective areas are invited to make oral and written submissions and ask any questions that may relate to the provision of water services in their areas.

Board of Directors:

B. L. Okumu (Chairman), T. Muriuki (Vice-Chair), A. Kahiya, N.C.C. C.E.C.M. Finance & Economic Planning, N.C.C. C.O. Water, Sanitation & Energy, M. Kuruga, E. Mukuhi, L. M. Kamba, M.A Abdullahi, Eng. N. M. Muguna (Managing Director)

Written comments on the License Renewal application shall be emailed to info@wasreb.go.ke or sent in hard copy to:

**The Chief Executive Officer,
Water Services Regulatory Board (WASREB)
5th Floor, NHIF Building, Ngong Road
P.O Box 41621-00100
NAIROBI**

The closing date for receipt of comments is **Thursday 27th October, 2022.**

MANAGING DIRECTOR