



WATER NEWS UPDATE

NCWSC RENEWS OPERATING LICENCE



Managing Director, Eng. Nahason Muguna, addresses stakeholders during license renewal public participation forum convened at Kenyatta International Convention Centre (KICC) by Water Services Regulatory Board (WASREB)

The Company has successfully been licensed by the Water Services Regulatory Board (WASREB) for the next two years to offer water and sewerage services to the residents of Nairobi City County.

The approval for the operating license follows a public participation forum convened by WASREB, the water sector regulator, held at Kenyatta International Convention Centre (KICC) on Tuesday, October 11, 2022. The Water Act 2016 requires licensing of Water Service Providers (WSPs) for protection of consumer rights.

Water Services Regulatory Board (WASREB), Ag. Chief Executive Officer, Joseph K. Keter "ndc" (K), said public participation was a constitutional requirement for water service providers to operate.

"We are gathered here today because the constitution demands so. This is to ensure rights of citizenry are protected and that they are not exposed to water whose quality is doubtful." He stated.

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He also called for drastic measures to be put in place to reduce the levels of Non-Revenue Water.

"The utilities across Kenya are losing a whopping Ksh.10.5 billion. We can't allow this trend to continue as it poses a threat to sustainability to service delivery." He said.

Nairobi County Chief Executive Committee Member in charge of Environment, Energy, Water and Sanitation, Larry Wambua, assured the Company of the new administration's support.

"The new administration led by Governor Sakaja is ready to support Nairobi Water in terms of enabling policies. Water and Sanitation forms a critical part of his manifesto. We are going to work together." He assured.

The Managing Director, Eng. Nahason Muguna, on his part did a presentation on new areas of coverage in water and sewerage services while outlining the plans and programmes put in place to enhance service delivery.

"We have gone out of our way to invest heavily in rehabilitation and expansion of the water and sewer infrastructure to cope with the ever increasing demand. We have ensured priority in reducing water loss especially through illegal connections by increasing field monitoring and apprehension of culprits found guilty of the malpractice." He stated.

GOVERNOR SAKAJA TOURS NCWSC EXHIBITION STAND



Nairobi City County Governor Johnstone Sakaja(3rd left) and his Deputy Governor, James Njoroge (2nd left) listens keenly to the business processes adopted by the Company at our stand. They are flanked by the Managing Director, Eng. Nahason Muguna and Customer Relations Manager, Rose Kariuki.

Nairobi County Governor, Johnstone Sakaja, visited the Company's exhibition stand during the just concluded Agricultural Society of Kenya (ASK) - Nairobi International Trade Fair (NITF) to see the innovations embraced by the utility to enhance provision of water services to the city residents.

The Governor was received by the Managing Director Eng. Nahason Muguna and took him through the business and service provision processes within the Company. The Governor called for enhanced service delivery especially for the disadvantaged within the informal settlements.

"I am particularly impressed by the Pre-Paid Water Dispenser. The innovation not only ensures affordability but good quality water. We can indeed roll it out across all informal settlements in the city" He said

The Company had entered into four competition categories namely: The Best Stand in Water & Wastewater Services; The Best Medium Trade (Commercial & Industrial), The Best County & County Department stand, and The Best Stand that best interprets this year's Show Theme.

The Company took position two in The Best Stand in Water & Wastewater Services and number three in The Best Medium Trade (Commercial & Industrial) categories.



Nairobi City County Governor Johnstone Sakaja signs visitors book

The utility also showcased water sources, USSD Code *888#, meter reading and billing processes, tools and equipment used in distribution, water and wastewater treatment processes as well as Non-Revenue Water.

The entertainment was offered by the Nairobi Water Corporate Choir and Traditional Dancers (Kibende). The Choir sang *maji ni muhimu, twendeni kwa maonyesho, karibu kwa kibanda chetu, maji yatirika, tembelea Nairobi Water* to the excitement of the visitors touring the stand.



Nairobi City County Governor Johnstone Sakaja listens to how Pre-paid Water Dispenser (PPDs) operates.

NCWSC ROLLS OUT FIRE SAFETY TRAINING PROGRAMME



A section of Central Region staff trained on fire safety receives their certificates from Ag. Administration and Logistics Manager, Mary Makindu

The Company recently carried out in-house fire safety training and sensitization in a bid to comply with the Factories and Other Places of Work (Fire Risk Reduction) Rules, 2007) that require every employer to ensure that all workers are instructed on the safe use of firefighting appliances.

The training was also informed by recent fire incidences that have razed down Company properties and endanger the lives of the staff.

Notably, there have reported fire incidences in the recent past at the Headquarters, Cameo House, Central Region (kitchen) and Kabete Water Treatment Works' Administration Police Quarters (Unit-Huts).

The trainings covered: Fire Safety Legislation; The Chemistry of Fire; Causes of Fire; Fire Prevention and Protection Measures; Classes of Fire; Fire Fighting Equipment and their use.

Fire drills have also been conducted with the aim of providing an opportunity for all staff to assess their knowledge on the fire emergency evacuation procedures as well as their ability to evacuate the facility as quickly and safely as possible.

The drills also seek to comply with the legal requirements as provided for in Occupational Safety and Health Act, 2007 and its subsidiary legislation the Fire Risk Reduction, 2007. Planned and announced fire drills have been carried out at Ruiru Dam, Cameo House, Parklands Plaza, Sasumua Dam as well as at Kabete Water Treatment Works and Kabete Central Laboratory.

The Managing Director has since constituted a taskforce to plan and execute an announced fire drill at Kampala Road, Headquarters.



Ag. Occupational Safety and Health Officer, Valentine Nyawira trains staff on fire safety



Nairobi City County Fire & Rescue Services puts off fire at Kabete Treatment Works Administration Police Quarters (Unit -Huts)

NCWSC ADMINISTER COVID-19 JAB



A staff receives Covid-19 jab at Kampala Road, Headquarters.

The Ministry of Health through Nairobi Metropolitan Services (NMS) recently organized for a vaccination for employees against Covi-19 (1st, 2nd and booster doses)

The Company has also in the past collaborated with Nairobi Metropolitan Services (NMS) to roll out the first phase of Covid-19 vaccination to staff aged 58 years and above. The Company has also implemented measures to curb the spread of the pandemic amongst staff.

The organization has emphasized on the strict adherence to Ministry of Health protocols and containment measures such as maintenance of social/physical distance of at least 1.5 meters in offices; observing proper hygiene practices i.e. Hand -washing and/or sanitizing.

Other measures are: putting on face masks at all times; suspension of physical meetings while encouraging virtual platforms amongst other interventions.



A staff receives Covid-19 jab during the 2nd phase of the vaccination at Kampala Road, Headquarters.

PICTORIAL



Managing Director, Eng. Nahason Muguna, poses for a photo with a delegation from Democratic Republic of Congo's Ministry of Water Resources and Electricity (MRHE) after benchmarking with NCWSC.



Research and Development Manager, Margaret Benson (left), Billing Manager, Josiah Gitu (second left) and Planning, Monitoring and Evaluation Manager, Mbutu Mwaura (centre) poses for a photo with Environment for Development (EjD) officials after awarding the Company certificate of appreciation for Excellence in Research and Partnership.



Kenya Union of Water and Sewerage Employees (KUWASE) led by its Secretary General, Wycliffe Onditi, pose for a photo during license renewal public participation forum at Kenyatta International Convention Centre (KICC)



Nairobi Water Badminton team presents a trophy to Director for Human Resources and Administration Services, Monica Tuli, after taking position one in Kericho Gold tournament 2022.



Nairobi Water Corporate Choir led by its director, Francis Keya, entertains stakeholders at Kenyatta International Convention Centre (KICC)



Members of the public make their submissions during license renewal public participation forum convened at Kenyatta International Convention Centre (KICC) by Water Services Regulatory Board (WASREB)

PICTORIAL



Agricultural Society of Kenya (ASK) judges being shown how meter reading is done using Mobile Field Assistant (MFA)



ASK judges listens to how metal pipe tracer works



Managing Director, Eng. Nahason Muguna, is briefed by demonstrators before the official opening of the ASK show. He is accompanied by Corporate Affairs Manager, Mbaruku Vyakweli.



Students being taken through the online water and sewer application process.



Young Water Professionals gifts kids with water bottles and fliers on water saving tips at ASK show.



Members of the public enquire on water application, billing and pay points .

PICTORIAL



A police officer is taken through a live demonstration of the billing process .



Students quench their thirst at NCWSC stand



Kinds have fun learning the water treatment processes at Ngethu Treatment Plant



Members of the public pick fliers on the various pay points used by the Company



Nairobi Water Corporate Chior led by its director, Francis Keya, sing their hearts out at NCWSC stand.



Kibende traditional dances in action .