

PUBLIC NOTICE

REGULATION OF WATER VENDORS WATER KIOSKS, WATER TANKERS/BOWSERS, HAND OR DONKEYS DRAWN CARTS, WATER POINTS (SHALLOW WELLS AND SPRINGS), PRIVATE BOREHOLES AND PUBLIC BOREHOLES.

Nairobi City Water and Sewerage Company Limited (NCWSC) is licensed by WATER SERVICES REGULATORY BOARD (WASREB) as a provider of water and sanitation services within Nairobi City County under the Water Act 2016 Section 74. Vide Kenya Gazette Notice no. 1303 of 3rd February 2023 issued by WASREB, licensed water service providers are required to regulate water vendors within their areas of supply. In this regard, all the water vending systems categorized as **Water Kiosks, Water Tankers/Bowsers, Hand or Donkey drawn Carts, Water Points (shallow wells and springs), and Private Boreholes** operating within Nairobi City County shall to be inspected, registered, licensed and regulated by NCWSC. The licenses will be renewed annually subject to meeting the set conditions. In addition the Water kiosk operators shall sign water services provision agreements with NCWSC.

The price at which customers will be buying water from the water vendors will be as set in the tariff set by the NCWSC and approved by the Water Services Regulatory Board.

NCWSC requires that any registered water vending system categories fulfils the following conditions.

All Water Bowsers/tankers

- Inspection and registration to be done at Kasarani reservoir, off Lumumba drive and next to United States International University, (USIU).
- The tank shall be painted sky blue.
- The interior shall be lined with food bitumen.
- Shall be fitted with a water sampling point
- Tanker volume shall be clearly indicated on the body of the tank and have a graduated level indicator on the side.
- Shall have a 600mm circular lockable inspection chamber.
- The body shall be devoid of rust.
- Business/Owner's name and telephone number shall be clearly marked with 75mm letters on both sides of the tanker.
- The tankers shall be labelled with the name water tanker on both sides of the tank.
- Owner shall provide details of his source of water inclusive of plot number and a water quality certificate of the source of water from a government certified laboratory.

Water Kiosks, Hand and Donkey drawn carts, and Water Point vending (shallow wells and springs)

- Registration and verification to be done at the following offices;
 - National Water Offices along Dunga Road, Industrial area.
 - Water offices at Kariobangi North Sewage Treatment Plant along Kamunde Road
 - Mukuru Kwa Njenga-Imara Daima Chiefs office
 - Kayole Soweto- Chief's office
 - Matopeni, at Kayole Junction- Matopeni chief's office
 - Water Offices at Kibera along the new bypass opposite the Chiefs Offices.

Private Boreholes.

- Registration shall be carried out at the respective regional offices. These are:
 - Northern region- Showbee Plaza, Pangani
 - Western Region- Parklands Plaza, Westlands
 - North Eastern Region- 19th Street, Eastleigh Section III.
 - Southern Region- Kinoo road, Off Joseph Kangéthe road, Kibera
 - Central Region- Enterprise Plaza, Addis Ababa road, Industrial area
 - Eastern Region- Shujaa Mall, Kayole
 - Informal Settlements Region- National Water Offices, Off Dunga road, Industrial area
- The owner should have **Water Use** permit from Water Resources Authority.
- Provide Sketch map showing the location of Boreholes with **GIS Coordinates**.
- LR No. of borehole location.

Exhausters

- Inspection at Kariobangi North Sewage Treatment Works (KSTW) along Kamunde Road
- The tank shall be repainted brown in color.
- The volume shall be clearly indicated on the body of the exhauster.
- Shall be fitted with a sealed tank and accessories that are leak proof to liquid and gases.
- Shall be fitted a sludge pumps capable of suction drawing of viscous sludge
- Shall have their capacity printed on both sides and the rear. Letters and numbers shall be at least 75mm in size.
- Shall have a label of with the word "exhauster" placed on all sides and the rear of the tank
- Shall be required to pay annual discharge fees before the sub-license can be issued
- Should present clearance from National Environment Management Authority for the exhauster.
- Shall always display in the truck the original letters of approval to discharge into approved discharge points, payment receipt for discharge license and the business permit issued by Nairobi Metropolitan Services.
- NCWSC reserves the right to cancel the permit to discharge into its sewerage system or impose requisite fees in the event that you fail to comply with the laid down conditions.

General

All vendors shall have permit from Public Health Unit.
For Tankers and Exhausters, the vendor to provide a copy of his/her Identity card and the turn boy, driving license and the vehicle for inspection before registration.
Additional conditions for licensing are as per "Guidelines on Water Vending (2019) – Water Services Regulatory Board (WASREB)".
The vendors are advised to register by **28 February 2023** failure to which if found operating, they shall be arrested and prosecuted in accordance with the law.

MANAGING DIRECTOR

