	automatic control panel-6KVA control panel complete with all the necessary accessories			
- S	ub - Total		620,000	260,000
G	rand Total	3,087,750	3,176,300	3,020,600

MR/4245732

JULIUS K. ITUNGA, Ag. Chief Executive Officer.

GAZETTE NOTICE NO. 1313

#### THE WATER ACT

(No. 43 of 2016)

#### NAIROBI CITY WATER AND SEWERAGE COMPANY

Approved Tariff Structure for the Period 2022/2023 to 2024/2025

Nairobi City Water and Sewerage Company (NCWSC) applied to the Water Services Regulatory Board (WASREB) for a review of tariffs for water services, for the period 2021/2022 to 2024/2025 as per section 72 (1) b of the Water Act, 2016.

Public consultation on the NCWSC application was carried out in accordance to the requirements of section 139 of the Water Act 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on latest available data, WASREB has determined an upward tariff review for NCWSC is justified in order to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB gives a one (1) months' notice to all existing and potential customers of NCWSC that the approved tariffs for the four financial years 2022/23, 2023/24 and 2024/25 shall be as follows:

#### Approved Tariff Structure

## 1.1 Water Tariff Structure for the Period 2022/2023 to 2024/2025

Customer Category	Approved	
Domestic/Residential	Consumption Block in M³	Tariff (KSh/M²)
	1-6	45
	7-20.	67
	21-50	70
	51-100	76
	101-300	78
	>300	80
Commercial/Industrial		
	1-50	67
	51-100	76
	101-300	78
	>300	80
Government Institutions		
1994	1-50	67
	51-100	76
Atom	101-300	78
111	>300	80
Schools, Universities and Colleges	1-600	50
	601 - 1200.	55
	>1200	60
Multi dwelling Units (MDU)/ Gated Communities (per m3)		67
Bulk Water Supply to other Public Utilities (per m3)		32
Water Kiosk (per m3)		22

## 1.2 Sewerage Tariff Structure for the period 2022/2023 to 2024/2025

### (a) Consumers with a Water Connection

ı		
	Customer Category	Approved Tariff

	1	
	Consumption Block	
	in m³	
	(75 % of water	
Domestic/Residential	consumed)	Tariff
	1-6	43
	7-20.	56
	21-50	63
	51-100	65
	101-300	68
	>300	72
Commercial/industrial/		
Government		
	1-50	56
	51-100	65
	101-300	68
	>300	72
Schools, Universities and Colleges		
	1-600	43
	601 - 1200.	45
	>1200	50
Multi dwelling Units		
(MDU)/		56
Gated Communities	(per m <sup>3</sup> )	
Bulk Sewerage customers	1	
(From Public WSPs)	(per m³)	30

#### (b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Domestic customers without a metered source of water (Per Single dwelling unit): KSh. 350 per month
- All other categories: 75% of the volume of water consumed as per the metered source of water including boreholes, at the tariff below: -

Consumption Block (m3)	Recommended Tariff (KSh/M3)		
1-6m3	43		
7-20m3	56		
21-50m3	63		
51-100 m3	65		
101-300 m3	68		
>300m3	72		

Note: All disconnected accounts (water only, sewer only and water + sewer shall be charged based on the average of the last three months' charges before the disconnection.

## 1.3 Indexation of the Approved Tariff

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect every July of the tariff period commencing July 2024.

## 1.4 Miscellaneous Charges

### These shall be as follows:

Item/ Service	Charge (KSh.)
Water Deposit	
Category of Consumer	
Domestic	2500
Multi Dwelling Units (MDU - Small); 4-10 units	5,000
Multi Dwelling Units (MDU - Medium); 11-20 units	10,000
Multi Dwelling Units (MDU - Large); > 21 units	20,000
Retail shops less than 10m <sup>3</sup>	3000
Retail shops more than 10m <sup>3</sup>	3,500
Bar, restaurants less than 15 m <sup>3</sup>	4,000
Bar, restaurants more than 15 m <sup>3</sup>	6,000
Hotel less than 150 m <sup>3</sup>	12,000
Hotel more than 150 m <sup>3</sup>	15,000
Hospitals more than 150 m <sup>3</sup>	20,000
Health centres less than 150 m <sup>3</sup>	12,000

Schools less than 200 m²   10,000	Item/ Service	
Schools and other institutions more than 200 m³ 20,000  Minor construction sites more than 200 m³ 15,000  Major construction sites more than 300 m³ 50,000  Light industries less than 200 m³ and 300 m³ 50,000  Medium industrial between 200 m³ and 300 m³ 100,000  Water Kiosks 5,000  **Customers with only sewer connection to be charged a deposit equivalent to water connection  Other Charges  Service  New water connection fee 2,500  Water Reconnection fee - at meter point 1,000  Water Reconnection fee - at mains 5,000 and double deposit equivalent to water connection fee - at mains 6,000 and double deposit equivalent for tanker within WSP area for all consumers  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters 100% of the market cost of the meter Meter testing on request 500  Leak detection services - non customers 100% of the market cost of the meter Meter testing on request 500  Leak detection services - non customers 2,500  Sewer Connection- Residential/ Domestic 2,500  Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection Industrial 15,000  For cutting off the supply at the request of the consumer 7  For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster) 6,000 for other customers and 4,000 for informal settlements (within NCWSC service area) 7,000 per Dishonoured Payment 11,000 payment 11,000 per Dishonoured Payment 11,000 per Dishonoured Payment 11,000 per Dishonoured 12,000 per 11,000	The state of the s	Charge (KSh.)
Minor construction sites more than 200 m²   15,000 Major construction sites more than 300 m²   50,000 Light industries less than 200 m³   30,000 Medium industrial between 200 m³ and 300 m²   50,000 Heavy industries more than 300 m³   100,000 Water Kiosks   5,000 *Customers with only sewer connection to be charged a deposit equivalent to water connection  Other Charges  Service   New water connection fee   2,500 Water Reconnection fee   4	Schools less than 200 m <sup>3</sup>	10,000
Minor construction sites more than 200 m²   15,000 Major construction sites more than 300 m²   50,000 Light industries less than 200 m³   30,000 Medium industrial between 200 m³ and 300 m²   50,000 Heavy industries more than 300 m³   100,000 Water Kiosks   5,000 *Customers with only sewer connection to be charged a deposit equivalent to water connection  Other Charges  Service   New water connection fee   2,500 Water Reconnection fee   4	Schools and other institutions more than 200 m <sup>3</sup>	20,000
Light industries less than 200 m³   30,000     Medium industrial between 200 m³ and 300 m³   50,000     Heavy industries more than 300 m³   100,000     Water Kiosks   5,000     *Customers with only sewer connection to be charged a deposit equivalent to water connection     Other Charges	Minor construction sites more than 200 m <sup>3</sup>	15,000
Medium industrial between 200 m³ and 300 m²   50,000     Heavy industries more than 300 m³   100,000     Water Kiosks   5,000     *Customers with only sewer connection to be charged a deposit equivalent to water connection     Other Charges   Service     New water connection fee   2,500     Nater Reconnection fee   4	Major construction sites more than 300 m <sup>3</sup>	50,000
Medium industrial between 200 m³ and 300 m²   50,000     Heavy industries more than 300 m³   100,000     Water Kiosks   5,000     *Customers with only sewer connection to be charged a deposit equivalent to water connection     Other Charges   Service     New water connection fee   2,500     Nater Reconnection fee   4	Light industries less than 200 m <sup>3</sup>	
Heavy industries more than 300 m³  Noter Kiosks  5,000  **Customers with only sewer connection to be charged a deposit equivalent to water connection  Other Charges  Service  New water connection fee   2,500  Water Reconnection fee - at meter point   1,000  Water Reconnection fee - at mains   5,000 and double deposit respectively per tanker within WSP area for all consumers  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters   100% of the market cost of the meter   500  Leak detection services - non customers   3,700 for Non-Customers and Free for Customers and Free for Customers   5,000 for private sewer unblocking   5,000 for private and zero for public sewer Connection- Industrial   15,000 for private and zero for public sewer Connection fee (At mains)   15,000 for customers   15,000 for private and zero for public sewer Connection fee (At mains)   15,000 for private and zero for public sewer Connection fee (At mains)   15,000 for private and zero for public sewer unblocking   15,000 for private and zero for public sewer connection fee (At mains)   15,000 for private and zero for public services (Company Exhauster)   200  Private Exhausters (Dumping into the consumer   200  Private Exhausters (Dumping into the consumer   5,000 per ton   6,000 for pishonoured payment   15,000 per ton   6,000 for pishonoured payment   15,000 per ton   6,000 for pishonoured	Medium industrial between 200 m <sup>3</sup> and 300 m <sup>3</sup>	
Water Kiosks   5,000     *Customers with only sewer connection to be charged a deposit equivalent to water connection	Heavy industries more than 300 m <sup>3</sup>	
*Customers with only sewer connection to be charged a deposit equivalent to water connection Other Charges  Service New water connection fee  Water Reconnection fee — at meter point  Tanker — 8000, 16,000 litres  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services – non customers  Sewer Connection- Residential/ Domestic  Sewer Connection- Residential/ Domestic  Sewer Connection- Industrial  Private sewer unblocking  Sever Connection fee (At mains)  For cutting off the supply at the request of the consumer  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the consumer)  Sales of sludge  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Penalties  Illegality  Penalties		
equivalent to water connection  Other Charges Service New water connection fee		
New water connection fee	equivalent to water connection	B
New water Connection fee	Other Charges	
Water Reconnection fee – at mains  South and double deposit  Z,500, 5,000 and double deposit  Z,500, 5,000 respectively per tanker within WSP area for all consumers  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services – non customers  Sewer Connection- Residential/ Domestic  Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial  Private sewer unblocking  Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  Sexeur of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhauster	Service	
Water Reconnection fee – at mains    S,000 and double deposit   2,500, 5,000 respectively per tanker within WSP area for all consumers   100% of the market cost of the meter   500   1,000	New water connection fee	2,500
Water Reconnection fee — at mains  Tanker — 8000, 16,000 litres  Z,500, 5,000 respectively per tanker within WSP area for all consumers  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services – non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection Industrial  Private sewer unblocking  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the co	Water Reconnection fee – at meter point	
Tanker – 8000, 16,000 litres  Tanker – 8000, 16,000 litres  Z,500, 5,000 respectively per tanker within WSP area for all consumers  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services – non customers  Sewer Connection- Residential/ Domestic  Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial  Private sewer unblocking  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)		
Tanker – 8000, 16,000 litres  2,500, 5,000 respectively per tanker within WSP area for all consumers  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services - non customers  Sewer Connection- Residential/ Domestic  Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial  Private sewer unblocking  Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  For cutting off the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the supply otherwise by private entities including other WSPs  Sales of sludge  300 per ton  3,000 per bon  3,000 per ton  3,000 per ton  4,000 for other customers and  4,000 for other cus		
Sale of water Per M³ at bowsing point (own tanker)  Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services - non customers  Sewer Connection- Residential/ Domestic  Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial  Private sewer unblocking  Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dump	Tanker - 8000, 16,000 litres	2,500, 5,000
Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Replacement of stolen or damaged meters  Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking  For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  67  100% of the market cost of the customers and Free for Customers and 2,5000 for private and zero for public 15,000  5,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  Frivate Exhausters (Dumping into the company's sewer system)  For turning of flushing unit services by private entities including other WSPs  Sales of sludge 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)	2 1111112	
Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking  For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  For user serviced of the consumption during the period of the lillegality		
Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Replacement of stolen or damaged meters  Replacement of stolen or damaged meters  Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking  For cutting off the supply at the request of the consumer For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  For vate Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Private in the consumption of the period of the illegality		
Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request  Leak detection services - non customers  Sewer Connection- Residential/ Domestic  Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial  Private sewer unblocking  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Souo of the market cost of the market cost of the consumer  10,000 for informal settlements (within NCWSC) service area)  5,000 per Truck per month 15,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)		
Sale of water Per M³ at bowsing point (own tanker)  Replacement of stolen or damaged meters  Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection Industrial  Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  For turning of flushing unit services by private entities including other WSPs Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  Ilogal water connection, -Commercial, Industry, Construction (Fraud)  100% of the market cost of the market cost of the market cost of Customers and 4,000 for informal settlements (within NCWSC service area)  15,000 per Truck per month  15,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)		
Replacement of stolen or damaged meters  Replacement of stolen or damaged meters  Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  I 100% of the market cost of the consumer  5,000 per fruck per month 15,000 per Truck per month 15,000 per hour distribution of the company's sewer system)  Polluter pay principle fees  Penalties  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Extending the period of the illegality	Sale of water Per M <sup>3</sup> at bowsing point (own	
Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Polluter pay principle fees  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Illegal water connection, -Commercial, Industry, Construction (Fraud)  In market cost of the meter (S,000 for Non-Customers and Free for Customers and Free for Customers and 4,000 for private entities including other WSPs  Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)		
Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Polluter pay principle fees  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Illegal water connection, -Commercial, Industry, Construction (Fraud)  In market cost of the meter (S,000 for Non-Customers and Free for Customers and Free for Customers and 4,000 for private entities including other WSPs  Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)	Replacement of stolen or damaged meters	100% of the
Meter testing on request Leak detection services - non customers  Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties Illegal water connection, -Commercial, Industry, Construction (Fraud)  the meter 3,700 for Non. Customers and 2,500 2,500 2,500 5,000 for private and zero for public 200 200 200 200 200 200 200 200 200 20	•	
Meter testing on request   3,000 for Non-Customers and Free for Customers and Free for Customers and Colleges   5,000		
Leak detection services - non customers  3,700 for Non-Customers and Free for Customers and Free for Customers  Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial  Private sewer unblocking  Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  15,000 per Truck per month  15,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, construction (Fraud)  Private Exhausters (Pomping into the consumption during the period of the illegality	Meter testing on request	The second secon
Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system) Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties Illegal water connection, -Commercial, Industry, Construction (Fraud)  Customers and 5,000  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  5,000 per Truck per month  15,000 per Truck per bour  3,000 per ton  3,000 per ton  15,000 per bour  3,000 per ton  15,000 per bour  3,000 per ton  15,000 per bour  15,000 per hour  3,000 per ton  15,000 per ton  15,000 per hour  100,000 plus estimated consumption during the period of the illegality	Leak detection services - non customers	
Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Free for Customers  5,000 6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  5,000 per Truck per month  15,000 per hour 3,000 per bour Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)	Leak detection services - non eastomers	
Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Customers and 4,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  5,000 per Truck per month  15,000 per Truck per month  15,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Illegal water connection, -Commercial, Industry, Construction of the illegality		. , , , , , , , , , , , , , , , , , , ,
Sewer Connection- Residential/ Domestic Sewer Connection- Commercial, Government, schools, Universities and Colleges Sewer Connection- Industrial Private sewer unblocking Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Fivate Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  First including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Sewer Connection- Lower ment, 5,000 Spoot of private extractions and 2200  Construction (Fraud)  15,000 Construction Commercial, Industry, Construction (Fraud)  15,000 Construction Commercial, Industry, Construction (Fraud)		
Sewer Connection- Commercial, Government, schools, Universities and Colleges  Sewer Connection- Industrial 15,000  Private sewer unblocking 5,000 for private and zero for public  Sewer Reconnection fee (At mains) 15,000  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster) 6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system) 5,000 per Truck per month  Hiring of flushing unit services by private entities including other WSPs hour  Sales of sludge 300 per ton 3,000 per ton 15,000 per hour  Polluter pay principle fees As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud) 100,000 plus estimated consumption during the period of the illegality	Sewer Connection- Recidential/ Domestic	
Sewer Connection- Industrial Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Exhausterian Industrial  15,000 200  200  200  200  200  200  200	Sever Connection Commercial Covernment	
Sewer Connection-Industrial Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhaus		3,000
Private sewer unblocking  Sewer Reconnection fee (At mains) For cutting off the supply at the request of the consumer For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Folluter pay principle fees  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Exhauster Service (At mains)  15,000  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  15,000 per Truck per month  15,000 per Truck per month  15,000 per Dishonored  15,000 per Dishonored  15,000 per Dishonored  15,000 per hour  10,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Construction (Fraud)		15.000
Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Frivate Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Firing of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry,  Construction (Fraud)  Private Exhausters (Dumping into the company's sewer system)  5,000 per Truck per month 15,000 per hour hour hour hour hour hour hour hou		15,000
Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect to the customers and 4,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  For turning on the supply otherwise than in respect to the customers and 4,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  For turning on the supply otherwise than in respect to the formal settlements (within NCWSC service area)  For turning on the supply otherwise than in respect to the settlement of the illegality  For turning on the supply otherwise than in respect to the supply of the illegality	Private sewer unblocking	
Sewer Reconnection fee (At mains)  For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect to the customers and 4,000 for informal settlements (within NCWSC service area)  Frivate Exhausters (Dumping into the company's sewer system)  Frivate Exhausters (Dumping into the company's sewer system)  Fruck per month  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  John Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Fenalties  Illiegal water connection, -Commercial, Industry, Construction (Fraud)  Too,000 plus estimated consumption during the period of the illegality		
For cutting off the supply at the request of the consumer  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  For turning of for other customers and 4,000 for informal settlements (within NCWSC service area)  Frivate Exhausters (Dumping into the 5,000 per Truck per month  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Folluter pay principle fees  Penalties  Fenalties  Fenalties  Fenalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Too,000 plus estimated consumption during the period of the illegality	C D C C C C C C C C C C C C C C C C C C	zero for public
For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Firing of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  7,000 per ton 3,000 per ton 3,000 per Dishonoured payment  Polluter pay principle fees  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Todo,000 plus estimated consumption during the period of the illegality	Sewer Reconnection fee (At mains)	
For turning on the supply otherwise than in respect of a first connection  Exhauster Services (Company Exhauster)  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Construction (Fraud)  200  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  7,000 per Truck per month  15,000 per hour  3,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Penalties  Illegal water connection, -Commercial, Industry, construction (Fraud)		200
respect of a first connection  Exhauster Services (Company Exhauster)  Exhauster Services (Company Exhauster)  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Firuck per month  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Dishonored Cheque  Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry,  Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality		200
Exhauster Services (Company Exhauster)  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  6,000 for other customers and 4,000 for informal settlements (within NCWSC service area)  5,000 per Truck per month  15,000 per hour  3,000 per ton  3,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)		200
customers and 4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Polluter pay principle fees  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  customers and 4,000 for informal settlements (within NCWSC service area)  5,000 per month 15,000 per hour 3,000 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  customers and 4,000 for informal settlements (within NCWSC service area)  7,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties		6 000 for other
4,000 for informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  4,000 for informal settlements (within NCWSC service area)  15,000 per month  15,000 per hour  3,000 per ton  3,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Penalties  Illegal water connection, -Commercial, Industry, 100,000 plus estimated consumption during the period of the illegality	Exhauster Services (Company Exhauster)	
informal settlements (within NCWSC service area)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private month  Hiring of sluding other WSPs  Sales of sludge  Dishonored Cheque  7,000 per hour  3,000 per hour  3,000 per Dishonoured payment  Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality		The state of the s
Private Exhausters (Dumping into the company's sewer system)  Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  Reperture to the period of the illegality  Settlements (within NCWSC service area)  15,000 per Truck per month  15,000 per hour  3,000 per Dishonoured payment  As per WASREB's Sanitation  Levy and Trade Effluent Guidelines  Penalties		
Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  (within NCWSC service area)  (within NCWSC service area)  (within NCWSC service area)  (within NCWSC service area)  (Asport Dishonored Private and Private area area area area area area area a		The state of the s
Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Polluter pay principle fees  Penalties  Penalties  Penalties  Penalties  NCWSC service area)  15,000 per Truck per month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality		
Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Penalties  Penalties  Penalties  Penalties  Penalties  Service area)  5,000 per month 15,000 per hour 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties		
Private Exhausters (Dumping into the company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Polluter pay principle fees  Penalties		
company's sewer system)  Truck per month  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Polluter pay principle fees  Penalties  Penalties  Penalties  Penalties  Penalties  Truck per month  15,000 per hour  3,000 per Dishonoured payment  As per WASREB's  Sanitation Levy and Trade Effluent Guidelines  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	Private Exhausters (Dumning into the	
Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Output  Polluter pay principle fees  Penalties  Pinalties  Pinalt		
Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Output  Polluter pay principle fees  Penalties  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Construction (Fraud)  15,000 per hour  3,000 per Dishonoured payment  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  100,000 plus estimated consumption during the period of the illegality		
entities including other WSPs  Sales of sludge  Dishonored Cheque  Oishonored Cheque  Polluter pay principle fees  Polluter pay principle fees  Penalties  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Period of the illegality		
Sales of sludge  Dishonored Cheque  3,000 per Dishonoured payment  Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)	month
Dishonored Cheque  3,000 per Dishonoured payment  Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private	month 15,000 per
Polluter pay principle fees  Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs	month 15,000 per hour
Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge	month 15,000 per hour 300 per ton
Polluter pay principle fees  As per WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge	month 15,000 per hour 300 per ton 3,000 per
WASREB's Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge	month 15,000 per hour 300 per ton 3,000 per Dishonoured
Sanitation Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment
Levy and Trade Effluent Guidelines  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per
Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Trade Effluent Guidelines  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's
Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Construction (Fraud)  Construction (Fraud)  Estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation
Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)  Construction (Fraud)  Estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and
Illegal water connection, -Commercial, Industry, Construction (Fraud)  Construction (Fraud)  100,000 plus estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent
Construction (Fraud)  estimated consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs Sales of sludge Dishonored Cheque  Polluter pay principle fees	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent
consumption during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines
during the period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry,	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines
period of the illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry,	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  100,000 plus estimated
illegality	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry,	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  100,000 plus estimated consumption
	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry,	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  100,000 plus estimated consumption during the
megai water connection, (Fraud) - Domestic   50,000 blus	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry,	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  100,000 plus estimated consumption during the period of the
estimated	company's sewer system)  Hiring of flushing unit services by private entities including other WSPs  Sales of sludge  Dishonored Cheque  Polluter pay principle fees  Penalties  Illegal water connection, -Commercial, Industry, Construction (Fraud)	month 15,000 per hour 300 per ton 3,000 per Dishonoured payment As per WASREB's Sanitation Levy and Trade Effluent Guidelines  100,000 plus estimated consumption during the period of the illegality

Item/ Service	Charge (KSh.)
	consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut off for non-payment	5,000 and billing to be backdated from date of cut off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

## 2.0 Analysis of Cost Structure

Below is the summary of the projected Annual cost structure that makes up the total costs to be incurred by NCWSC during the tariff period:

	KSh.	KSh.
Cost Subject to Annual Indexation	16	
Operations and Maintenance costs	8,862,926,697	8,862,926,697
Fixed Costs	16	
Average Annual Investment Cost	616,308,020	
Debt	900,330,594	
Sub Total- Fixed Costs		1,516,638,614
Total Average Annual Cost		10,379,565,311
Projected Average Annual revenue		10,679,074,910
Average Annual Cost Coverage		103%

# Detailed Cost Summary

Details	Year (2022/23)	Year (2023/24)	Year (2024/25)
	(Kshs)	(Kshs)	(Kshs)
Personnel Expenditures	5,832,564,961	5,832,564,961	5,832,564,961
Training - Staff	104,156,046	104,156,046	104,156,046
Administrative Expenses	1,224,994,800	1,224,994,800	1,224,994,800
Board Expenditures	85,057,430	85,057,430	85,057,430
Other Operational Expenses	642,538,212	702,470,704	768,396,445
Maintenance Expenses	450,000,000	450,000,000	450,000,000
Licensing & Regulatory Levy	101,790,948	101,790,948	101,790,948
Other Levies	416,624,183	425,295,695	439,569,111
Operation & Maintenance Expenditures (O&M)	8,862,926,697	8,926,330,583	9,006,529,740
Investment Costs	282,517,775	455,311,506	1,111,094,780
Debt Repayment	942,004,594	937,338,467	821,648,721
O&M including loan repayment and investments but excluding depreciation	10,087,449,066	10,318,980,555 10	10,939,273,240

## 3.0 Conditions attached to the Tariff Approval

The conditions attached to this approval which shall form part of the license conditions of Nairobi City Water and Sewerage Company are:

# (i) Service Delivery Conditions attached to the Tariff

Target	Current Year 2021/22	2022/2023	2023/2024	2024/2025
Water Coverage (%)	82	83	84	85
Water quality standards (%)	91	100% Compl	iance with Wa	nter Quality
Maintenance as a % of O&M	3%	5%	5%	5%
Personnel Expenditure as % of O&M	64%	66%	65%	65%
Non-Revenue Water	46%	44%	43%	41%

(%)				
Hours of Supply (Hrs)	8.30	8.80	9.30	9.80
Staff per 1000 connections	8.08	7.58	7.08	6.58
Metering ratio (%)	100%	100%	100%	100%
Collection Efficiency (%)	95%	95%	95%	95%
Resale at Kiosk	KSh.2/= per 20 Litres Jerrycan at manned KSh.1/= per 20 Litres Jerrycan at ATM Water			

- (ii) Annual budgets: The utility shall adhere to the budgetary levels set in the tariff during the tariff validity period.
- (iii) Surpluses: The surpluses projected to be realised shall ONLY be used in extension/rehabilitation on water /sewer network system to increase coverage/access or quality of service to water and sanitation services.
- (iv) Reporting: The utility shall submit to WASREB a quarterly performance report in the format provided.
- (v) Customer re- categorisation for billing: NCWSC will separate individual domestic accounts from Multi-Dwelling Units accounts and migrate consumer billing data within the first 3 months of tariff approval and implementation of the tariff. The detailed report should be submitted to WASREB.

Pursuant to this, the WSP shall bill all MDU / Gated communities at the recommended MDU/ Gated Community tariff for Water, Sewerage and other Miscellaneous charges specified in this tariff.

- (vi) Ring-Fencing of Capital Expenditure: The WSP to open a separate account for capital component of the tariff, to deposit the appropriate share of revenue into this account which is only to be used for capital expenditure and repayment of loans as provided for in the approved tariff.
- (vii) Creation of distinct water and sewer cost centres: NCWSC will ensure it creates separate water and sewer cost centres and maintains distinct record of operations of the two centres.
- (viii) Repayment of Loans: NCWSC shall remit monthly loan repayments as detailed below: -

Financing (KSh.)	2022/2023	2023/2024	2024/2025
AFD Loan CKE 3005	9,918,386	9,918,386	664,624
AFD Loan CKE 1049 on lent @ 2.3%	10,790,040	10,790,040	10,790,040
World bank Loan IDA 4376 KE on lent @ 1.5%	36,870,547	36,870,547	36,870,547
AfDB Loan on lent @ 3%	20,921,410	20,532,566	20,145,516
Total	78,500,383	78,111,539	68,470,727

Evidence of loan repayment to AWWDA shall be submitted to WASREB on a monthly basis by the 10th day of the following month

(ix) Tariff Assessment: WASREB will carry out a tariff implementation review within the first 12 months of approval and implementation during which a joint assessment with the utility on the trend in Billing (Ksh) shall be carried out and status of implementation of the tariff evaluated.

Additionally, an assessment will be carried out on progress of the separation of the water and sewer cost centres and maintenance of distinct records.

- (x) Personnel Expenditure as a % of O& M: NCWSC to work towards sector benchmarks.
- (xi) Customer re- categorisation for billing: NCWSC shall bill all MDU / Gated communities at the Recommended MDU/ Gated Community tariff for Water, Sewerage and other Miscellaneous charges specified in this tariff.
- (xii) Investments: The utility shall undertake the following investments within the tariff period and submit progress reports on a quarterly Basis. (See Annex 1 Below)

#### Annex 1-INVESTMENTS

ANNEX 1: -RECOMMENDED INVESTMENTS BY NCWSC FOR THE PERIOD 2022/2023 – 2024/2025

No.	Recommended Investment		2022/2023	2023/ 2024	2024/25
A	Maintenance	Installation	1,461,600		
	and	of isolation			
	Improvement of Water	valve at Kabete			
	Intakes		41,499,087		
	munes	intakes at	41,422,007		
		Sasumua			
			10,554,586		
		Ruiru intake	0.744.000		
		Maintenance of Intakes at			
		Mwagu,			
		Sasumua,			
		Kiamakia			
		and Kikuyu Inlets			
		Desilting of		55,941,644	
		Mwagu		55,511,511	
		intake			
		Maintenance			9,744,000
	ĺ	Of Mwagu, Sasumua,			
		Kimakia and			
		Kikuyu			
		Intakes			
		Intake			15,000,000
	Sub-Total A	Surveillance	63 250 272	55 041 644	24,744,000
В	Construction	4.19 km of	82,817,652	22,241,044	44,744,000
	and Upgrading	sewer in	,017,002		
	of Sewer	Kasarani -			
	Networks	Mwiki		00 01 5 707	
		4.7 km of sewer in		92,815,787	
		Kasarani -			
		Mwiki			
		3.1 km of			61,401,541
		sewer in			
		Kasarani - Mwiki			
			66,587,126		
		sewers in			
		Kawangware		450:-	
		3.5 km of		66,032,774	
		sewers in Kawangware			
		2.4 km of		46,500,000	
		sewers in		,,	
		Ruai			100
		5.5 km of sewers in			108,500,000
		Ruai			
		3 km of		58,333,333	
		sewers in			
		Njiru			105 166 55
		6.5 km of sewers in			127,166,667
		Njiru			
		3 km of			60,000,000
		sewers in			
-	Sub Tatal D	Utawala	140 404 777	262 (01 000	257.000.200
C	Sub-Total B Laying last	3 km of DN	149,404,777	203,081,895	357,068,208 16,770,398
	mile	200 water			10,770,370
	connectivity	pipeline in			
		Mwiki			
	networks	2 km of DN 200 water		11,180,266	
		200 water pipeline in			
		Mwiki			
		2.3 km of		9,274,014	
		DN 150			
		water pipeline in			
		pipeline in Mwiki			
		1.5 km of			5,939,263
		01			

No.	Recommended		$\frac{2/2023 - 20}{2022/2023}$		2024/25
	Investment			2024	
		DN 150	÷		
		water pipeline in			
		Mwiki			
		5 km of DN			27,950,66
		200 water	.:		
		pipeline in			
		Kawangware			15,178,86
		3.75 km of DN 150			13,1/8,80
		water			
		pipeline in			1000
		Kawangware		16 770 000	
		3 km of DN 200 water		16,770,398	
		pipeline in			
		Ruai			
		2.4 km of		9,287,006	
		DN 150			
		water pipeline in	1		
		Ruai			
		3.5 km of			25,155,59
		DN 200			1
		water pipeline in	,		
		Ruai			
		3.6 km of			13,930,51
		DN 150	4.7		
		water			
		pipeline in Ruai			
		5 km of DN			27,950,66
		200 water			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
		pipeline in			
		Njiru			16 007 24
		4 km of DN 150 water			16,087,34
		pipeline in			
		Njiru			
		7.5km of DN			41,925,99
		200 water pipeline in			
		Utawala			
		7.5km of DN			28,565,14
		150 water			
		pipeline in		,	
	Sub-Total C	Utawala	_	46.511.684	219,454,450
D	Development	Laying of		29,206,313	
	and	10.6 Km		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1. 4.
	rehabilitation	(CBD,			
	of minor water infrastructure	Maringo, Mbotela,	1 41 1		100
infrastructi	masuucuie	Pumwani			
		and			
		Kariokor)			100
		(CBD,	1		108,440,02
		Maringo, Mbotela,			
		Pumwani			
		and			1
		Kariokor) -			
	Sub-Total D	40 km		29,206,313	108,440,023
Ē	Rehabilitation	Sewer		215ر000و22	351,706,748
		rehabilitation			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
		- 15.2 km of			. " ,
		simplified			
		sewers in Mukuru			
		Kwa Njenga,			
		Mukuru			1 1 1 1
	·	Kwa		1 1 1	

No.	Recommended	Details	2022/2023	2023/	2024/25
	Investment			2024	
		Dandora,			
		Githurai,			
	1	Kawagware,			
		Dagoretti,			
		Mathare,			
		Korogocho,	.9		
		Kangemi			
		and	:	.24선 -	
		Mwihoko			
	Sub-Total E		-	- 100	351,706,748
F	Non-Revenue	High	69,853,725	59,969,970	49,681,35
	Water	consumer		. 9	
	Reduction	metering -			
	Plan	replacement			
		and		, , , ,	
		reinstallation			
		of aged			
		meters			
-	Carlo Contact D		69,853,725	50,060,070	40 601 25
	Sub-Total F		09,033,723	טו פ, פנות, פכ	49,061,33

MR/4245732

JULIUS K. ITUNGA, Ag. Chief Executive Officer.

GAZETTE NOTICE NO. 1314

THE PHYSICAL AND LAND USE PLANNING ACT

(No. 13 of 2019)

THE PHYSICAL PLANNING ACT

(Cap. 286) (Repealed)

COMPLETION OF DEVELOPMENT PLAN

PDP No. W 16/02/2022- Existing Site for:

- (a) Muslim Cemetery, Kakamega Township;
- (b) Kakamega Jamia Mosque; and
- (c) Muslim Nursery School

NOTICE is given that preparation of the above plan is complete.

The part development plan relates to land situated within Kakamega Municipality, Kakamega County

Copies of the plan have been deposited for public inspection at the Office of the County Director of Physical Planning, Kakamega and Municipal Manager's Office, Kakamega Municipality.

The copies so deposited are available for inspection free of charge by all interested persons at the Office of the County Director of Physical Planning, Kakamega and Municipal Manager's Office, Kakamega Municipality, between the hours of 8.00 a.m. and 5.00 p.m. on working days.

Any interested person who wishes to make any representations in connection with or objections to the above-named development plan may send such representations or objections in writing to be received by the Department of Lands, Housing, Urban Areas and Physical Planning, P.O. Box 767-50100, Kakamega, withing sixty (60) days from the date of publication of this notice and any sight representation or objection shall state the grounds on which it is made.

Dated the 22nd December, 2022.

P. MUKABANE, CECM, Lands, Housing,

MR/4245818

CECM, Lands, Housing, Urban Areas and Physical Planning

GAZETTE NOTICE NO. 1315

THE ENVIRONMENTAL MANAGEMENT AND CO-ORDINATION ACT

(No. 8 of 1999)

NATIONAL ENVIRONMENT MANAGEMENT AUTHORITY ENVIRONMENTAL IMPACT ASSESSMENT STUDY REPORT FOR THE PROPOSED HOMA BAY AFFORDABLE HOUSING