



Nairobi City Water & Sewerage Company Ltd.

Improving Reliability

EQUITABLE WATER DISTRIBUTION PROGRAMME JUNE 2025

DAGORETTI REGION	
Area served	Day and Time
Riverside	
Riverside (Chiromo to Prime bank)	Mon Noon to Fri Noon
Riverside (Ring road to Kirichwa Groove)	Tue Noon to Thur Noon
Riverside (Kirichwa Groove to Riverside lane)	Thur Noon to Sat Noon
Riverside (Riverside lane to Strathmore School)	Sat Noon to Mon Noon
Riverside (Ringroad to Nairobi River)	Mon Noon to Tue Noon
Lavington	
Jacaranda Rd, Muthangari Gardens,Muthangari Close, Vanga Rd	Tuesday & Thursday
Gitanga Rd (Muthangari Gardens- Kingara Rd)	Fri Noon to Mon Noon
Gitanga Rd (Mararo Junction-Muthangari Gardens)	Tuesday & Thursday
Upper Kunde Rd	Tue 8.00AM to Wed 8.00AM
Middle Kunde Rd	Thu 9.00AM to Fri 8.00AM
Lower Kunde Rd	Sun 8:00 AM to Mon 8.00AM
Upper Hedred Rd, Mbaazi Rd, Masanduku Lane, Leloghi Gardens	Fri 9.00AM to Sat Noon
Part of Oledume Rd (From Mararo Rd to Oledume Rd and Environs)	Fri Noon to Sun Noon
Korosho Rd, Lower Hedred Avenue	Sat Noon & Mon 7.00AM
Hatheru Rd and its Environs, Chalbi drive,Convent drive	Wed 8.00 AM- Thur 8:00AM 24/7
King'ara Rd, King'ara Close, Mbaazi and Environs	Thur 8:00AM to Fri 8:00AM
Riara Rd and its Environs,	Fri 9:00 AM to Fri 4:00PM
Kileleshwa	
Gatundu rd (Between Oleguruoni & Siaya rd)	Mon 9:00 AM to Tue 9:00AM
Gatundu rd (Between Gatundu rd/Siaya rd & Kandara rd/Olekajuado)	Tue 9.00AM to Wed 9.00AM
Kandara Rd (Min-Supermarket & Gichugu Rd Junction)	Wed 9.00AM to Sun 9.00AM
Ole Kajuado rd/Kandara Junction to Kandara rd Min Supermarket	Sun 9:00 AM to Mon 9.00AM
Upper Gichugu Rd (Durham rd & Kieni Rd)	Tue 9:00 AM to Thur 9:00 AM
Middle Gichugu Rd (Gichugurd/Durham Rd Junction-Gichugu Rd/Ole Kajuado Junction)	Thur 9:00AM to Sat 9:00 AM
Lower Gichugu Rd (Gichugu Rd/Ole Kajuado Junction-Gichugurd/Mandera Rd Junction)	Sat 9:00AM to Tue 9:00 AM
Upper Mandera Rd(Quick Matt to Mandera Gatundu Rd Junction & Environs	Tue 9:00 AM to Wed 9:00 AM
Lower Mandera Rd(Quick Matt to Kasuku Centre)	Wed 9:00 AM to Tue 9:00 AM
Mazeras rd. parts of Mbooni Rd and parts of Suguta	Sat 10:00 AM to Mon 10:00 AM
From Junction of Mugoiri Suguta to Suguta Mbooni Junction(Bijami Court).	Mon 10:00AM to Tue 10:00 AM
Junction of Suguta rd Mbooni rd Junction to Suguta Rd Makueni Rd Junction	Tue 10:00AM to Thur Noon
Upper Othaya Rd/Parts of Kaputei LH & Environs	Fri Noon to Sun 9:00AM
Parts of Kaputei-RH	Wed 9:00AM to Fri 10:00AM
Lower Laikipia Rd (Bellways to Laikipia Close & Environs)	Sat 10:00AM to Mon 10:00AM
Lower Laikipia Rd (River Gardens to Ring Rd Junction & Environs)	Mon 10:00AM to Wed 9:00AM
Middle Laikipia Rd (Laikipia close to Migori Rd Junction)	Wed 10:00AM to Thur 10:00AM
Upper Laikipia rd (Migori Rd/Laikipia rd Junction and Environs)-Laikipia Villas,Kasuku Centre, Kileleshwa Police Station and Environs.	Thur Noon to Sat Noon
Githunguri Rd (Lower Civil Servant Quarters)	Mon 10:00AM to Wed 10:00AM
Githunguri Rd (Upper Civil Servant Quarters)	Wed 10:00AM to Fri 10:00AM
Upper Githunguri Rd (From Gate A Civil Servant Quartes-Githunguri Close)	Fri 10:00AM to Mon 10:00AM
Lower Githunguri Rd & Environs	Fri 10:00AM to Sat 10:00AM
James Gichuru Rd and Environs, Mbambane Rd	Mon 6:00 AM to Sun 6:00 AM
DOD and Environs	24/7
St georges school and Environs	24/7
Tembere Rd & Environs	Wed 10:00AM to Fri 10:00AM
Kilimani	
Ralph Bunche rd, 1st, 2nd, 3rd, 4th and 5th Ngong roads, Parts of Argwings Kodhek rd	Mon & Thur 8:00AM – 8:00PM
UoN and Customers Along Mamlaka line, Valley road	24/7

Lenana Rd, parts of Chaka Rd, Parts of Galana and Kayweh Rd, Lower Chania rd, Jabavu Rd, Mutito andei, Theta Lane, Makuyu lane, Kitale lane, Denis Pritt & environ, Maalimu Juma Rd, Parts of Wood avenue, Woodland Lane, Tigoni Rd, Timau Rd, Kasuku Rd, Parts of Kindaruma, George Perdimore, Parts of Ngong rd, Parts of Kabarnet.	Mon Noon to Thur 7:00 AM
Parts of Kindaruma rd to Ring Rd, Argwings Kodhek rd (from Chaka rd junction to Rose Avenue junction), George Padmore lane, Lower Chania Rd, Kamburu drive	Sun 8:00AM to Thur 3:00PM
Argwings Kodhek rd (from Chaka rd to Hurlingham), Hurlingham shopping center and environs, Mtito Andei rd, Kindaruma rd, Rose Avenue, Lower George Padmore rd, Daystar University, Denis Pritt rd, Coptic Hospital	Mon 8:00AM noon to Sat 8.00AM
Junction of Ole dume rd Argwings Kodhek to Argwings Kodheck Kirichwa Rd,Lower Muringa Rd.	Mon 8.00AM to Sat 9.00AM
Marcus Garvey,Yaya centre, Ring road,Wood Avenue,Upper Chania Rd,Menelik Rd,Lower Muringa Rd,Kirichwa Rd.	Mon 9:00 AM to Wed 7.00 AM
Part of Argwings Kodhek Rd (Oledume Rd to Elgeyo Marakwet Rd), Lower Ndemi Rd, Elgeyo Marakwet Rd, Kilungu Rd, Elgeyo North Rd, Parts of Kilimani Rd (Oledume Rd to Elgeyo Marakwet Rd).	Thu 9:00 AM to Fri 7.00 AM
Komu lane,Abi allan, Kilimani primary,parts of chania,upper Kindaruma and Wood avenue,Riara Rd (From Makindi Rd to King'ara),Mbaazi,Upper side Hendred,Upper side of Kunde,Parts of Lower Jamhuri,Parts of Adams Arcade,Ndemi and Upper side of Kilimani Rd,Menelik Rd(From Menelik Hospital to Ngong Lane)	Fri 9.00AM to Fri 5.00PM
Chania Avenue,Kindaruma rd,Parts Yaya Ring Rd,Lower Menelik rd,	Tue 9:00AM to Tue 6:00AM
Daystar and Environs	24/7
Wood Avenue,Wood Gardens,Menelik Hospital,Parts of Kirichwa Rd and Lower Muringa rd	Tue 6:00PM to Wed 9:00AM
Riara Rd (From Makindi Rd to Oledume Rd)	Fri 9:00AM to Fri 4:00PM
Nyakinyua Rd, Lower Kabiria, Wanyee Close, Ngotho Rd, Lepic School, Parts of Kikuyu Rd, Satellite.	Tue 5:00 AM to Tue 5:00 PM
Naivasha rd, Ngong rd, Dagoretti Corner, Santack Estate, Suna 1&2, Riara rd, Kombo and Environs and Ngando	Tue 7:00 PM to Wed 4:00 PM
Lower Gitanga road,Parts of Kawangaware ,sunset estate ,sohill city estates	Wed 7:00 PM to Thur 7:00 AM
Kawangaware 56 & 46,Congo, Lower paarts of macharia road	Thur 7:00 AM to Thur 7:00 PM
Kagira, Kagondo, Muhuri Rd, Upper Kabiria, Mithonge, Kamwanya, Kahuho Rd, Ngina Rd, Kikuyu Rd, Waithaka, Ndwaru Rd.	Thur 12:00 PM to Sun 12:00 PM
Upper Waithaka, Gachui, Kirigo, Dagoretti Market and Mariguini	Thurs 6:00 PM to Fri 12.00 PM
Kiuru, Kinoo , 87, Uthiru Shopping Centre and Environs	Sun 12:00 PM to Thurs 12:00 PM
Uthiru Muthua area	Thur 6:00 PM to Fri 5.00 PM
NITD, Uthiru, Waiyaki Way, Around Triton Petrol Station	Tue 10:00 AM to Thur 12:00 PM
Parts of King'ara Rd, Amboseli Rd, Gitanga Rd-Gitanga Estate	Thur 8.00 AM to Fri 1:00 PM
Muchugia rd, Mutego, Mutuini and Environs	Thur 6:00 PM to Mon 6:00 PM
Gatina and its environs	Fri noon- Sun noon Tue noon – Wed noon
Kiuru, Ndwaru road, Kikuyu road, Kabiria road, Mutego, and Ngando offtakes from Karen line	Mon 8:00 AM to Thur 5:00 PM
LANGATA REGION	
Area Served	Day and Time
Ngong Road /Kibera and Jamuhuri	
Parts of Ngong Rd(From Muchai Drive to Ngong Hills Hotel),Maziwa Gardens and environs	Wed 9.00AM to Thur 9.00AM
Bishop Magua, Kabarnet road, parts of Joseph Kangethe road	Fri 8:00AM to Sun 8:00AM
Muchai Drive (from Ngong rd to Mbaruk Rd)	Sat noon to Sun 1.00 PM

Joseph Kangethe Rd (Moi Girls and environs)	Wed 8:00AM to Thur 8.00AM
Parts of Woodley (around Toi Mkt-Kinagop rd), Toi Environs, Woodley Court	Wed 9:00 AM to Thur 9:00 AM
Makina and Karanja Rd & environs	Thu 9.00 AM to Friday 9:00AM
Middle Jamhuri Phase 2 (between Jamhuri 1 and Coca cola Stage-Onono)	Wed 8.00AM to Thur 8.00AM
Jamhuri Phase 1	Fri 5.00 PM to Sat 6.00 AM
Lower Jamhuri Phase 2 (Between Coca cola stage and Prisons Quarters - Amina)	Mon 9.00AM to Tue 8.00 AM
Harlequins & Environs	Mon 9.00AM to Tue 8.00 AM
Parts of Ngong Rd(From City Mortuary to Muchai Drive), Forces Memorial,Mbagathi Way and Environs,Sunview.Parts of Adams Arcade ,Part Woodley (near Adams Arcade) and Environs, Ngumo West, Golf Course I & II, Ngumo Nera,Parts of Ngong rd (From Muchai drive-Kabarnet).	Mon 10.00 AM to Thu 10.00 AM
Upper Hill Rd, Capital Hill, Mara road, Kilimanjaro rd, parts of Hospital Rd, Ragati rd, Lower hill rd, and Longonot rd	Mon & Thur 8:00AM – 8:00PM
Upperhill areas of Matumbato, kiambere, Masaba areas, Mawenzi rd, parts of Hospital rd, Kenya rd, Elgon rd	24/7
Kenyatta Hospital,	24/7
Lower Fort Jesus from Carwash to Flats	Mon 8.00AM to Tue 8.00AM
Middle Fort Jesus from Flats to Little Prince	Sat 9.00 AM to Sat 6:00PM
Upper Fort Jesus from Little Prince to NCWSC office	Sun 8:00AM to 4:00PM
NCWSC office to Joseph Kangethe rd	Wed 9.00AM to Thur 8.00AM
Kinoo Rd/Joseph Kangethe Junction-Togo Flats	Fri 4:00PM to Sat 8:00AM
Kang'ethe Greens (Upper Flats)	Sat 8:00AM to Mon 8:00AM
Parts of Ngong Rd (Double Tree Kirichwa Lane, Environs behind Green HouseAdams Arcade)	Tue 9:00AM to Wed 9:00AM
Parts of Ngong Rd (Adams Arcade-Ndemi Lane)	Mon 8:00AM – Tues 8:00AM
Jamhuri Phase 1	Fri 6:00PM to Sat 8:00AM
Kibera Lindi, Kambi Muru, Silanga, Parts of Gatwekera, Kibera Plaza and environs, Makini and Environs	Tue 9.00 AM to Thur noon
KEMRI Offices, Highview 1,2, Kenyatta Market and environs	Wed 6.00 PM to Fri 6.00PM
Olympic, Kibera kianda, Parts of Gatwekera, Parts of Ayany, Karanja rd and environs, Kibera Mwembeni and Makongeni environs,	Sat 10.00 AM to Sun 9.00AM
Upper Olympic	Fri 6:00PM to Sun 8:00AM
Lower Olympic	Tue 6:00AM to Wed 8:00AM
Parts of Ayany,Parts of Jamhuri II	Sun 9:00 AM to Tue 9:00 AM
Highrise(Blocks regulated within)	Sat 8.00 AM to Sun 8.00PM
Parts of Kibera (Kwa DC,Makina Lindi)	Thur 5:00PM-Fri 8AM
Kibera Soweto	Sat 10AM-Mon 10AM
Parts of Kibera Laini Saba	Thur 10AM -Mon 10AM
Forces Memorial, Mbagathi Hosp and environs	Sun 4.00PM to Thu 4.00 PM
KEMRI Flats-Mbagathi Way	Mon 6.00PM to Tue 6.00AM Wed 6.00PM to Thur 6.00AM Fri 6.00PM to Sat 6.00AM
Kibera Forest line 24"	Sat 7:00AM to Sun 11:00AM Tues 7:00AM to Wed 7:00AM Thur 7:00AM to Fri 7:000AM
Langata Area	
Dam 1 Estate and Environs, Airport View Est, Blue Sky, Jonathan Glog, Nairobi West Prison, Thomas Barnadoes	Sat 8.00AM to Sun 6.00AM
Dam 2 Estate and environs, Deliverance Church,Airport View Est, Blue Sky, Jonathan Glog, Nairobi West Prison, Thomas Barnadoe	Sun 8: 00AM to Mon 8.00AM
Langata Barracks, Sunvalley 1,Sunvalley 2, Royal Park,Dog Units, KMA, St. Mary's and Environs	Sun 11:00AM to Sun 5:00 PM
Uhuru Gardens 1,Uhuru Gardens 2 and Civil Servants	Sun 6:00PM to Mon noon
Park 1 and 2, parts of Southlands	Mon 8:00AM to Mon 5:00PM
Rubia Estate, Masai Estate, Onyonka Estate, Jambo Estate, Camp David, Akiba Estate, KRA Houses,Ngei 2 and Environs	Mon 5.00PM to Tue 7.00AM
Moi Estate, Ngei 1- Amiani Cresent rd, Kalobot rd & Dog Unit	Thur 9.00 PM to Fri 7.00AM
NHC, Jonathan Ngeno, Breeze, Chelsea Marina,and Environs	Wed 10.00AM to Thur 7.00 AM

Southlands estate(Jordan court, Sinai court, Genesis court, Amani court, Kwetu court, Southend court),Park 1 and Ngei 2 Extension.	Fri 8.00PM to Sat 7.00 AM
Madaraka, Hima gardens and Siwaka	Fri 8:00AM – Fri 8:00PM
Funguo Estate, Akila 2 & Environs	Thur 4:00 PM-Sun 4:00 PM
Monali, Midland and Environs, NHC, Mai mahiu rd, Quick estate, Hamayun estate, heshima gardens, Akila 1, Space Apartments, Wilson airport, Lower Akiba united.	Tue 8:00AM-Tue 6:00PM, Wed 8:00AM – Wed 8:00PM
Popo rd,KBS,NEMA and Environs	Mon 8AM-Mon 4PM Tue 8AM-Thur 4PM
South C Environs, Mugoya, Halai, Amana, Kewi, Green Estate, Leeks Court, Sakaso, Ash Gate, Ruby Estate, Asilia, Ridge View 1&2, Leeban A, Five Star, Parkview Apartments, Upper Akiba United, Parts Of Nairobi West, Miller estate, Civil servants, Ole Shapara rd.	Wed 4:00PM -Thur 8:00AM
Phenom park	Mon 8PM to Tue 6:00AM
China Gardens, Phenom Estate, Rivonia, Canivore, Trident and Westpark estates.	Sun 7:00AM – Sun 5:00PM
Rangers Court, Leeban B	Thur 8:00PM- Fri 8:00AM, Fri 8:00PM- Sat 8:00AM
Parts of Nairobi West and The Environs	Tue 9:00 AM – Wed 11:00 AM
Nairobi west shopping center and Environs	24/7
KPA Flats,	Wed 6:00 AM- Thur 6:00 AM
Karen	
Bogani East Road, Muiri Lane, Forest Edge, Mukinduri Road, Muricho Road, Mukoma Road, Kisembe East, Magadi Road, Ndorobo Road, Kikeni Road, Ndovu Road, Kifaru Road, Tandara Road, Mutamaiyo, Mundenderu Road, Kikeni Close,Korongo Rd, Swara Lodge Environs,Quere Lane	Thur 2:00PM to Mon 6:00PM
Langata South Road, Mukoyeti West, Mukoyeti East, Mukoyeti Road,Langata South Road (Between Bogani East rd and Ushirika), May East, Dalat, Royale, Kuwindia Road, Kufuga Road,	Thur 2:00PM to Mon 6:00PM
Ndege Road, Ndege Lane, Ndege Road 58	Thur 2:00PM to Mon 6:00PM
Ololua, Windy Ridge, Kerarapon, Three Dee Lane, Mutero Rise, Mwitu Rd, Jogoo Rd, Ngong view, KCB	Sat 8:00AM to Sat 5:00PM Mon 8AM to Mon 5PM
Lower Koitobos	Thur 2:00PM to Mon 6:00PM
Upper Twiga Hill, Parts of Ushirika and Masai West	Thur 2:00PM to Mon 6:00PM
Lower Twiga Hill, Chui Lane, Upper Koitobos	Thur 2:00PM to Mon 6:00PM
Ushirika Hardy	Thur 2:00PM to Mon 6:00PM
Lower Milima, Simba Hill	Thur 2:00PM to Mon 6:00PM
Dik Dik, Lower Lamwia	Thur 2:00PM to Mon 6:00PM
Giraffe Center, Tumbili, Macushla	Thur 2:00PM to Mon 6:00PM
Upper Lamwia, Upper Milima	Thur 2:00PM to Mon 6:00PM
Bogani rd, Nzohe, Kasuku close, Kasuku drive, Kwarara rd, Masai Lane	Thur 2:00PM to Mon 6:00PM
Karen rd offtakes (Marura lane, Forest lane), Part of Bogani, Marist, Hillcrest, Fair Acres, Karen Ridge, Dagoretti Road, Warai North, Warai South, Rhino Park, Miotoni, Nandi rd, World Vision, Kabwagi, Kwarara rd and Karen Plains.	Sat 8:00AM to Sat 5:00PM Mon 8AM to Mon 5PM
Silanga rd, Silanga close, Kumbe rd, Comboni rd	Thur 2:00PM to Mon 6:00PM
Karen rd between Langata rd and KMTC Karen	Sat 8:00AM to 6:00PM Mon 8:00AM to 6:00PM
Upper Mbagathi Ridge,Mbagathi Ridge junction towards Borehole), Pellisoli	Mon 8.00AM to Tue 8.00AM
Middle Mbagathi Ridge (between GSU quarters and Karen Road Mbagathi Ridge junction)	Tue 8.00AM to Wed 8.00AM
Lower Mbagathi Ridge.	Wed 8.00AM to Thur 8.00AM
Mbagathi Ridge (between Pellisoli and Kazuri beads	Thur 8.00AM to Fri 8.00AM
Mbagathi Ridge (Between Pellisoli and Marura lane), acacia lane	Fri 8.00AM to Sat 8.00AM
Mbagathi Ridge (between Borehole and Hemmingways)	Sun 8.00AM to Mon 8.00AM
CENTRAL REGION	
Area Served	Day and Time
CBD	24/7
Dunga rd and Environs,National water	24/7
Plainsview rd, Balози, Joachim, MM flats Medo, Unity, Diamond park 1, Hazina, Akiba Msa rd	Mon 8:00 AM-Monday 4:00PM Tues 8:00 AM-Wed 4:00PM Thur 8:00 AM- Fri 5:00PM Sun 4:00 PM-Mon 8:00AM

Golden gate Estates, NHC Bima estate, Kapiti court, Sadi rd, Kapiti crescent, Muchumbi rd, Mukoma rd, Dai dai rd, Kedong rd, Melili rd, Githeri rise, parts of Kariba estate, River Bank Phase 1	Mon 8:00AM - Wed 8:00AM
River Bank phase II	Tue 8:00AM- Wed 4:00PM Thur 8:00AM - Sat 8:00AM
Upper parts of River bank phase 1, Parts of Kariba estate	Sat 8:00AM -Tue 8:00AM
Makongeni, Kaloleni and Environs	Mon 9:00 AM- Mon 4:00PM Tue 9:00 AM-Wed 4:00PM Sun 8:00AM-Mon 8:00AM
Shauri Moyo (Heshima rd Primary, Our Lady of Mercy Primary & Sec Sch, Government Quarters First Avenue, Shauri Moyo Police, YMCA and Environs)	Mon 9:00AM- Wed 10:00AM
Upper Shauri Moyo (Jua Cali, Burma Market, Baptist Church, KCB, KBC, Rikana and environs)	Tue 9:00AM- Wed 8:00AM
California, Majengo, Kariokor, Starehe, Ziwani	Mon 8:00AM- Thur 10.00AM
Bahati, Kimathi, Jerusalem, ;Lower Maringo	Wed 8 AM - Fri 10:00AM
Mbotela, Upper Maringo, Makadara, Hamza and Jericho Lumumba area	Thur 6:00PM - Sat 10:00AM
Buruburu Phase 3	Thur 7:00PM- Fri 10:00AM
Buruburu Phase 4	Fri 10:00AM- Sat 10:00AM
Buruburu Phase 5	Sat 10.00 AM - Sun Noon
Upper Buruburu Phase 2 (West)	Sun 10:00AM- Sun 6:00PM
Race Course, Jua Rd A & B, Ushirika, Muratina Rd, Eastleigh 1st, 2nd,3rd Avenue,	Fri 8.00AM- Tue 6.00PM
Eastleigh section 3,	Wed 8:00AM to Thur 8:00AM
Jericho Ofafa, Harambee, Uhuru estate, Kiambui	Thur 8:00AM- Fri 8.00AM
Gikomba market, Pumwani Hospital, Majengo, Lower parts of Shauri Moyo	24/7
Buruburu Phase 1, Lower Courts of Buruburu Phase 2, Outering Estate, Pioneer Estate, Buruburu Phase 5 extension.	Sat 9:00AM - Mon 8:00AM
Mater Hospital	24/7
Highway secondary,Capital center and Environs	24/7
Enterprise Rd, Addis Ababa Rd, Busia Rd, Lusaka Rd, Dakar Rd, Dar es Salaam Rd, Funzi Rd, Homa Bay Rd, Isiolo Rd, Jirore Rd, Kampala Rd, Likoni Rd, Dunga Rd, Commercial Street, Bunyala Rd, & Environs, parts of Diamond Park	Mon 9:00AM - Mon 4:00 PM Tue 8:00 AM-Wed 4:00 PM Thur 8:00-Thur 4:00PM
Lungalunga Rd, KIE, Nanyuki Rd & environs, Sunflag.	Mon 9:00AM - Mon 4:00 PM Tue 8.00AM - Wed 3.00PM Fri 8:00AM-Mon 8:00 AM
UPPER EMBAKASI REGION	
Area Served	Day and Time
Utawala, Mihang'o	Wed 4:00PM- Fri 5:00PM
Embakasi Barracks, APTC, GSU	24/7
Mama Lucy Hospital	24/7
Kariobangi South	Sat 8.00 AM - Mon 8.00 AM
Nasra Estate, Sosian Estate, Upper Nyamavilla, Patanisho]	Sat 8.00AM - Wed 8.00AM
Jacaranda estate	Sun 5:00PM to Tue 5:00PM
Lower Nyamavilla, Komarock 3A, Pizza Gardens, Infill A	Fri 5.00 PM- Sat 9.00AM
Komarocks Sector 1,3, Phase 4, 5A, 5B, 3B. Komarock Heights, Infill B, K-mall and environs	Wed 8:00 AM - Fri 8:00AM
Komarock East Estate, Jada Estates and Environs	Sat 4.00PM - Sun 4.00PM
MaccOpolo Njiru, Spring Valley, upper Njiru	Sun 8.00PM - Mon 5.00PM
Lower Kayole Estate, Kayole North, Kayole Bidii, Lower Matopeni, Kayole Sharp Corner, Bondeni, Sabasaba & Environs	Thur 4.00PM - Fri 9.00 AM
Kangundo Road between Njiru and Upper Buruburu Farmers	Thur 8.00AM - Thur 4.00PM
Kangundo Road between Buruburu Framers and Eastern Bypass	Fri 8.00AM- Fri 4.00PM
Lower Chokaa	Sat 8.00PM - Sat 6.00PM
Feroze, MYSA Green, Mowlem, Kwa Mwenje, Umoja 3, KCC, Tononoka	Mon 10.00AM- Thur 8.00AM
Upper Parts of Kayole, Kiroyi, Number 20, Dhawabu Primary, Prime Rose, Rasta, Masimba, Maria Hospital, Arrow Web, PEFA Church, Hope Church and environs	Thur 8.00AM- Thur 5.00PM
Komarocks Ph. 2, Sector 2, Gate 8, Komarocks ACK Church, Gate 3A, Forward Travellers, Lower Kayole Estate, Kayole 1, Kayole Bidii, Lower Matopeni, Kayole Sharp Corner, Bondeni, Sabasaba & Environs	Frid 8.00AM- Fri 4.00PM
Komarocks ph 3 A, Komarocks Infill, Phase 2,Komarocks Spine road Estate, Kayole 2 hospital Environs, Kayole Equity Bank Environs, Mwangaza Pri Sch, Patanisho, Lower parts of Nasra, Sossian	Fri 5:00PM - Sat 8:00AM
Kayole Soweto	Mon 8.00AM- Wed 5.00AM

ROYSAMBU REGION	
Area Served	Day and Time
Mathare North areas 1-4	Mon 8.00 AM to Fri 8:00AM Sat 8:00AM to Mon 8:00AM
Kenya School of monetry Studies, De la Rue, NYS Engineering	24/7
Kiamaiko, Naivas, Garage and areas along Outering road upto Junction Juja road	Mon 8.00 AM to Wed 8.00 AM
Utalii college, KPLC training, Traffic HQ, Mathari Mental Hospital, Mathare Police Depot, Kosovo Estate, Mathare 4A, KCA University, GSU headquarters, Traffic Police, La Mada, Rafikiz/ Naivas	24/7
Whole of Pangani - Pangani girls school, Pangani shopping centre, chai road, Mlango Kubwa upto Oil Libya area	Fri 8.00 AM to Tue 8.00 PM.
Juja Road from Oil Libya to Round about - Mathare no. 10, Mau mau road, Huruma, Ngei Estate I & II, Huruma Flats	Thur 8.00 AM to Fri 8.00 AM
Survey of Kenya and Environs	24/7
Part of Mukima drive, Utalii Village	Sat 8:00AM to Mon 8:00AM
Thome 5 - Kivuli lane	Wed 8:00AM to Thur 8:00 AM
Part of Thome 1, Safari Park hotel, TRM, Parts of Lumumba drive, Shell Petrol station & environs	24/7
USIU	24/7
Garden estate, Kigwa road, Upper ridgeways, River drive, Baloz, Muthaiga North, Pipeline estate, Parksidge villas, Hardrock, Thome 5, Windsor hotel	Wed 8.00 AM to Fri 8.00 AM
Lower ridgeways - Almasi Villas, Castle inn, Part of Mukima, Stream drive, Samaki drive, Mbuni drive, Part of Mukima drive	Thur 10.00 AM to Fri 8.00 AM
Zimmerman - Base, Zebra, Roysambu Primary, ACK kwa Chief, Canopy	Mon 8.00 AM to Wed 8.00 AM
Githurai 44- Kamiti road line	Wed 8:00AM to Fri 8:00 AM
Githurai 44 - Thika road line & Zimmerman Zebra	Tue 8.00 AM to Thurs 8.00 AM & Sat 8.00 AM to Mon 8.00 AM
Kamiti prison	24/7
Bima road and Jua cali in Kahawa west	Tue 9:00AM - Thur 9:00AM
Karura, PNU and Sokoni in Kahawa west	Thur 9:00AM - Fri 9:00AM
Congo, Farmers Choice, Rurie & parts of Northern bypass towards KU Referral	Fri 9:00AM to Sat 2:00PM
KM behind Kenyatta University	Fri 8.00 AM to Mon 8.00 AM.
Kamae, Kiwanja	Mon 9.00 AM to Tue 9.00AM
Parts of Rurii Northern bypass ,Majengo area near railways 44 roundabout, Kwa Mchanga, Kiangiciri, Kahawa Soweto, Kahawa West dispensary and parts of Kamuthi	Tue 9:00AM - Thur 9:00AM
Jacaranda, Kiamumbi, Kamuthi, Maziwa, KBC and environs	Sat 2.00PM to Mon 9:00AM
Mirema Springs, Canaan area, Parts of Lumumba drive, Mirema drive, Lower Mirema - Mirema heights and Environs	Fri 8.00 AM to Mon 8.00 AM.
Parts of Mirema drive, parts of Mirema Springs,Stone groove and Environs	Sat 4:00PM - Mon 8:00 AM
Lucky Summer	Sun 4:00PM to Thu 8.00 AM
Baba dogo area/ industries, Ruaraka Police/ Logistics	24/7
EPZ, PEPSI	24/7
Kenyatta University, Kahawa Barracks, KU Referral Hospital	24/7
KIST & all Njathaini road offtakes - Muthithi gardens, Gacheche drive, River view estate, Starehe girls, Bustani, Golden palm, Pickens estate etc	24/7
Fourways junction estate - Lymack Suites	Thur 8.00 AM Mon 8.00 AM
Thindigua Quickmart area, K-mall, Sabis, Areas around Delta petrol station, runda Evergreen, Kentwood	24/7
Upper Thindigua - PCEA area	Sat 8.00 AM to Mon 8.00 AM
Mid & Lower Thindigua - Laurette school, Riverside, Greenhills, TSAVO	Thurs 5.00 PM to Sat 8.00 AM
Thindigua St Mary's ACK Church area	Wed 8.00 AM to Thurs 5.00 PM
Thindigua GG area towards windsor round about	Tue 8.00 AM to Wed 8.00 AM
Thindigua Muteti Centre area	Mon 8.00 AM to Tue 8.00 AM
Runda Mumwe & Runda Mhasibu	Mon 10AM to 5PM, Wed 10AM to 5PM, Fri 10AM to 5PM
Nyati drive, Marurui	Fri 8:00AM to Mon 8AM.
Transmission offtakes	
Areas served by Ngethu off takes (Between Thindigua and Gigiri area)	24/7
Areas served by Ngethu off takes Between Thuita and Kirigiti	Thur 10:00AM to Fri 10:00AM
KASARANI REGION	
Area Served	Day and Time
Mbinda,Kimsa,Ngomongo & Environs side	Mon 9:00 AM to Tue 9:00 AM
Ngomongo Police station and environs	24/7
Lower Ngumba Estate and Environs	Mon 8AM-Tue 8AM.

Ngomongo, Kimsa, Upper Ngumba estate, Baptist area and its environs	Wed 8AM - Tue 8AM
Dandora 2,3,4&5	Sun 5:00PM-Thur 8:00AM
Dandora Ph. 1& parts of Ph. 2	Mon 8AM - Wed 8:00AM
Kenya Breweries & environs	24/7
Mwiki police and environs	Mon 8AM-Mon 5PM Wed 12PM-Mon 8AM
Sports view, Sports Drive, Chieko, KISE and Seasons, ICIPE, Clay City - Biashara street 1st - 4th street, clay works, City Chicken farm - Maternity, Kasarani Police, Santon, upper Hunters, Equity Kasarani,Gituamba and Environs	Mon 4:00 PM to Wed 4:00PM
Infinity areas towards Eastern bypass	Sun 8AM - Sun 5:00PM
Maji Mazuri, Mwanamukia, Redsoil, Karura, Mutirithia 1&2, Manguo, Mwihiike, Progressive, Mwiki	Sun 5:00 PM to Mon 4:00 PM
Kariobangi North (Kamunde rd, Light Industries, Komarock rd).	Sat 8:00AM - Mon 8:00AM
Njiru Health Center, Kamatuto, Omega Extension	Sun 5:00PM - Mon 4 PM
Muigai Inn, Midax, Hurlingham, Lower chokaa	Wed 5:00PM-Thur Noon
Mwengenyee, Njiru Solace, Saika Estate, Kayole Junction,Saika Flats, Obama, Omega	Sat 5:00PM- Sun 5:00PM
Ruai, Sewerage Treatment Plant, Gituamba, Gatuoro and its Environs	Sat 8.00AM - Sun Noon
Upper Sewerage rd Ruai, Kamunyonge and Environs	Fri 5:00PM-Sat 8:00AM
Upper Block10 (Cedar road)	Thur Noon-Fri 8:00AM
Highway, Stage 26, Lower block 10, RFH and its environs, Kamulu, Stage 26, Highway Estate, Acacia and Environs	Fri 8 AM - Fri 4:00PM
Muhuri Muchiri, Ruai police, Shopping center and upper parts of Ruai, lower chokaa,	Wed 4:00PM- Thur Noon
Kamulu, Stage 26, Highway Estate, Acacia and Environs	Thur 8:00AM to Fri 8:00AM
WESTLANDS REGION	
Area Served	Day and Time
Park Rd and The Environs	24/7
Parts of City Park , Desai Road, Railway Quarters Ngara, City Park Market, Jamhuri High School, and Environs	24/7
City Park Estate	Mon 11 AM-Fri 11:00AM
Gigiri, Whispers avenue, Village road, Village market, parts of Limuru road and environs	Thur 8:00AM to Sun 8PM
UNEP and U.S. Embassy	24/7
Old Muthaiga rd	24/7
Loresho,Kaumoni,Loresho eye hospital,Mukabi, Shinyalu,Kibarage, and Environs	Mon 11.00AM to Wed 4PM
Kaumoni	Tue 11.00AM to Wed 4PM
Kabete Campus	24/7
New Kitisuru, Parts of Kirawa road and parts of lower Kabete Rd & Environs.	24/7
Lake View, Peponi Rd redhill link rd to Thigiri Ridge, Upper and lower Loresho Crescent.	Sun 9.00AM-Mon 9.00AM
Saunders close, farasi lane, Ngecha Road,	Sat 9.00AM-Tue 9.00AM
International School Environs, Kinanda Valley, Kihingo Estate & Magnolia	24/7
Hill View Estate	Fri 5:00 PM - Mon 8:00 AM
Nyari	Thur 8:00AM to Sun 8:00PM
New Muthaiga Thigiri	Thur 8:00AM to Sun 8:00PM
Kyuna, Kibagare, Spring Valley,Thigiri Ridge, Rosellyne Gardens,Limuru Rd and environs, parts of Lower Kabete Rd.	Thur 2:00PM to Sun 4:00PM
Parklands 1, 2, 3,4,5 Parklands Rd i.e. , Suswa Rd, Presidential Escort, Highridge, Iregi Rd & Kusi Lane, Mwambao Rd, Mbatu Mbatu, Masari Rd and environs	Mon 11:00 AM - Fri 11:00 AM
Ngao rd, Wangapala rd, 6th Parklands, Deep sea, Karura avenue, Muthaiga and environs	Tue 6:00PM to Fri 8:00AM
Lower Waiyaki Way Residents i.e. Westlands Rd, Ring Rd, Parklands Rd, Muthithi Rd, Chiromo Lane, Pio Gama Pinto, Ojijo Rd, Tausi Lane, Forest Rd, Mtama Rd, Mpaka Rd, Githuri Rd, Westlands and Environs.	Mon 11:00AM to Fri 11:00 AM
Upper Waiyaki Way, Upper Raphta Rd Environs i.e. Fox Close, Mangu Gardens, Pili Pili Way, Church Rd, Terrace Close, Mahiga Mairu, St. Michael Rd, Muthangari Drive and the Environs.	Fri 11:00 AM to Mon 11:00 AM
Upper Waiyaki Way, Lower Raphta Rd Environs. i.e. East Church Road, Mvuli Rd, Sports Rd, Westlands Avenue, David Osiele Rd and its Environs.	Sun10:00 AM to Mon 11:00 AM
Lower Waiyaki way, lower Lantana Rd, Ring Rd, Sports Rd, Westlands Avenue, David Osiele Rd, Areas around Rehema House, behind Consolata and Environs.	Mon 12:00 PM to Thur 12:00PM

East Church Rd., 77, Pearls and Environs.	Sunday 9:00 AM to Mon 10:00 AM
Gem Court, Pride Inn and Environs.	Sat 10:00 AM to Sun 12:00 PM
Lower East Church Rd and Lower Raphta Rd., upper Lantana rd including Hotel riverview and environs.	Mon Noon to Tue 10:00 AM
Lower Gen. Mathenge (Between Peponi Rd and Ring Rd) Environs	Wed 9:00 AM to Thurs 5.00 PM
Upper Gen. Mathenge (between Peponi rd & Lower Kabete Rd) i.e. Donyo Sabuk environs, Lower Kabete Lane and Parts of Peponi Rd and Peponi Groove	Mon 8.00AM - Tue 5:00 PM
Eldama Ravine	Fri 8.00 AM - Fri 5.00 PM
Upper Brookside (From Waiyaki Way to Brookside Junction) i.e. Brookside Junction & Environs, Muguga Green, Brookside Gardens and its Environs.	Mon 9:00 AM to Thurs 9:00 AM
Lower Brookside i.e. From Brookside Junction to Lower Kabete Rd Environs	Thurs 9:00 AM to Mon 9:00 AM
Upper Kabarsiran, Tamarind Gardens, Elite Gardens, Jipe close, Millie court, Krishna Heights, and areas around Musa Gitau rd.	Sun 9:00 AM - Mon 10:00AM
Lower Kabarsiran, Kabarsiran close ,Manyani East and West, parts of James Gichuru rd & its environs	Mon 10 :00AM - Thur 10:00AM
Waruku and Environs	24/7
Lower Kabarsiran and its Environs i.e. Kabarsiran Close, excluding Manyani East & West, Parts of James Gichuru Rd and its Environs.	24/7
Kangemi, Mountain View Esate, Thiongo Road, Water Front, Loresho Springs and Environs.	Tue 8:00AM-Thur 6:00PM
Ngara Area, Forest Rd, Desai Rd, Kipande Rd., Limuru Rd, Park Rd And The Environs	24/7
Runda Evergreen, Runda Flame tree up to Baobab street and Githogoro Estates and environs and Environs	24/7
Tala rd and environs	Wed 8:00AM to Fri 8:00AM
Transmission offtakes	
Areas served by Sasumua off takes under Karuri Water Co., Kiambu Water Co. and Githunguri Water Co. (Between Sasumua & International school)	Sat 10:00 AM- Sun 10:00AM
Areas served by Sasumua off takes(Between International school and Kabete)	Sun 10:00AM to Wed 10:00AM
Tate close and International school	24/7
LOWER EMBAKASI REGION	
Area Served	Day and Time
Corridor 1	
Diamond park II, Diamond Park III, Reliance Estate, Banquers Estate, Winners Chapel	Mon 8:00 AM-Monday 4:00PM Tues 8:00 AM-Wed 4:00PM Thur 8:00 AM- Fri 5:00PM Sun 4:00 PM-Mon 8:00AM
Autosterile & environs, Kenya school of aviation Kabansora,	24/7
Mombasa Rd, Eagle plains, Sameer, GM, KPA, Maasai Rd environs, Imara Daima, Muimara Estate, Villa Franca, Sunrise Park, Mukuru AA, Pipeline Estate,	Mon 8:00 AM-Monday 4:00PM Tues 8:00 AM-Wed 4:00PM Thur 8:00 AM- Fri 5:00PM Sun 4:00 PM-Mon 8:00AM
Simba Villa, Embakasi Village, Juakali, Embakasi Police, Skylight & Environs	Wed 5:00PM - Sun 8:00AM
Baraka Estate	Wed 5:00PM - Sun 8:00AM
Plot 10, North Airport Rd, Transami environs, Eagle estate, Unique Estate, Fedha 2, Kitindo area, Spinners	Thur 8:00AM to Sun 8:00AM
EPZ(Athi River), Mawwasco	24/7
Corridor 2	
Umoja 1 Peacock and environs	Mon 8.00AM - Wed 6.00PM
PCEA umoja1 mkt, County offices, deliverance church, whitehouse	Mon 8AM-Mon 6:00PM, Wed 8AM- Wed 6:00PM
Umoja1 A-K, Peacock areas, benrose, seabot areas and environs	Mon 8.00AM - Wed 6.00PM
Harambee Sacco Estate	Sat 8.00AM - Sun 5.00 PM
Umoja sector I,II,III,IV & V, Tena Estate, Umoja1 M-Q, sector 3 Emaus, Tumaini and environs, Sango and environs	Wed 7.00AM to Thur 6:00PM
Umoja Sector 1/2, 4/5, SDA, Mosque, Chanus, premier, unity and environs, Nabuto areas	Thur 6:00PM to Sat 8:00AM
Old and New Donholm, Sunrise Estate, Savannah, Greenfields a	Mon 8:00AM to Wed 5:00PM
Nyayo Embakasi, Tassia, Parts of Fedha 1, Kwa Ndege	Sun 8:00AM to Wed 5:00PM
Avenue Park 1& 2, Lower plot 10, Tumaini flats and Kwere Rd, Lexo n environs	Sun 8:00AM to Wed 5:00PM
Corridor 3	
Donholm Phase 5F & 8, Jacaranda	Sat 8:00AM - Sat 8:00PM
Green Span Estate, Greenspan Mall,	Sun 8:00 PM to Mon 6:00PM
Donholm Phase 5G east, Oyester, Calin school n environs	Mon 8.00AM - Tue 6.00PM
Umoja II,Umoja Zone 8	Tue 8.00AM - Wed 5:00PM
JKIA, Coca-Cola(Embakasi), APTC, GSU & environs	24/7

Hotline No.: 0724 253 582 | Email: info@nairobiwater.co.ke



Nairobi City Water & Sewerage Co. Ltd



Nairobi Water Customer Care



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