



NAIROBI CITY WATER & SEWERAGE COMPANY LTD.

KAMPALA RD, P. O. Box 30656-00100, Nairobi, Kenya

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www.nairobewater.co.ke



NOTICE TO THE PUBLIC TO SUBMIT COMMENTS ON THE REGULAR TARIFF APPLICATION FOR NAIROBI CITY WATER AND SEWERAGE COMPANY LIMITED (NCWSC)

Water Act 2016

Section 139

Further to the Notice Published by WASREB on 25th November, 2025, Notice is given to the general public that:

Nairobi City Water and Sewerage Company Ltd (NCWSC) which provides water services by authority of a license issued by WASREB has applied to the Water Services Regulatory Board (WASREB) for a regular tariff review.

Further, that NCWSC proposes an upward tariff review to enable the utility water to operate at full cost recovery and meet conditions necessary for improving service delivery. The Water Service Provider will hold hybrid public consultation meetings (physical & virtual) as outlined below;

Water Service Provider	Venue		Day Date and Time
Nairobi City Water and Sewerage Company Ltd (NCWSC)	Physical meeting	Utalii Hotel	Friday, 19 th December, 2025
	Virtual Meeting	NCWSC to provide links	10:00 am

Participants should be seated by 10.00am. Personal identification of participants will be required. Members of the public in respective areas are invited to make oral and written submissions and ask any questions that may relate to the provision of water services in their areas.

Details of the current tariff and the proposed tariff can be obtained from www.wasreb.go.ke and/or <https://www.nairobewater.co.ke/>

PREMISES WHERE DETAILS OF THE PROPOSED ACTION CAN BE OBTAINED:

Nairobi City Water and Sewerage Company Ltd Head Office on Kampala Rd, Off Enterprise Rd, Nairobi Kenya and all its Regional Offices:

Board of Directors:

A. Karanja (Chairman), B. Okumu (Vice-Chair), N.C.C. C.E.C.M. Finance & Economic Planning, N.C.C. C.E.C.M. Green Nairobi, R. Hassan, E. Mukuhi, C. Alaro, E. Wamuiya, J. Mukabwa, Martin Nang'ole (Ag. Managing Director)

Central Region located at Enterprise Plaza 3rd floor, Addis Ababa Rd Off Enterprise Rd;
Upper Embakasi Region located at Shujaa Mall Wing A, Ground Floor along Spine Rd,
Roysambu Region located at CPA Center Ground Floor, off Thika Road, **Kasarani Region** located
off Outering Rd at Kariobangi Treatment Works, **Lower Embakasi Region** Wing B Shujaa Mall
Ground Floor along Spine Rd, **Lang'ata Region** located in Woodley Estate, Kinoo Rd off Joseph
Kang'ethe Rd, **Westlands Region** located at 1st floor Parklands Plaza along Chiromo lane,
Informal Settlements Region located on 2nd floor, National Water Plaza, Dunga Rd Industrial
Area, **Dagoretti Region** located at Uthiru Reservoir, off Waiyaki way **AND** at Water Services
Regulatory Board NHIF building 5th Floor Wing "A".

Written comments on the application shall be emailed to
corporatecommunication@nairobiwater.co.ke or info@wasreb.go.ke or send in hard copy
to:

Managing Director
Nairobi City Water and Sewerage Company Ltd
Kampala Road, Industrial Area
Off Enterprise Road
P.O Box 30656 -00100,
NAIROBI.

The closing date for receipt of comments is 30 days as indicated in the WASREB notice.

MANAGING DIRECTOR